

# Citizens Advice service in Scotland

East Kilbride

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### East Kilbride

contains the following member bureau(x)

East Kilbride CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	1,620
helping clients gain	£0.4 million

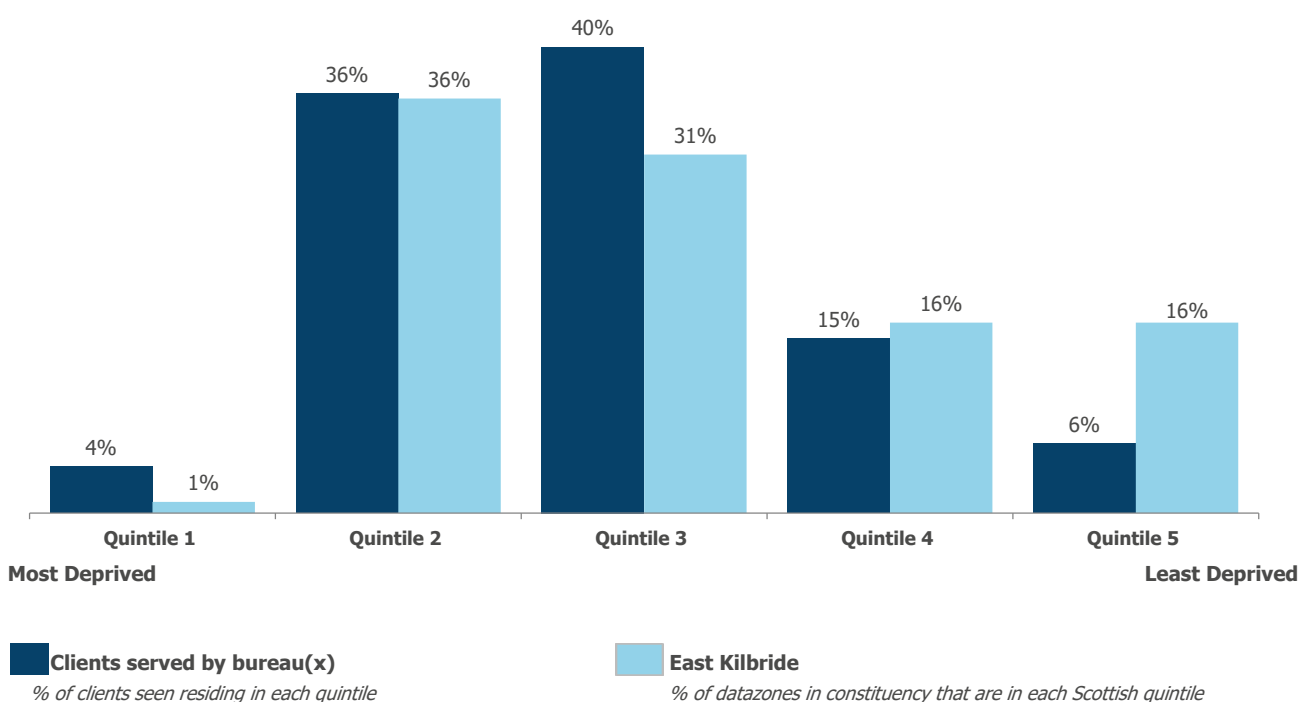
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	2,351	Housing	215
Consumer	95	Immigration, Asylum and Nationality	38
Debt	2,715	Legal Proceedings	177
Discrimination	3	NHS Concern or Complaint	12
Education	16	Relationship	138
Employment	187	Tax	198
Finance and Charitable Support	167	Travel, Transport and Holidays	110
Health and Community Care	54	Utilities and Communications	324

***In total the bureau gave advice***

***6,800 times***

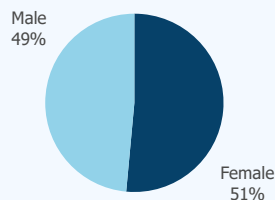
### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



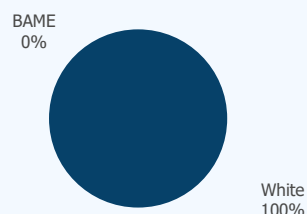
### Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

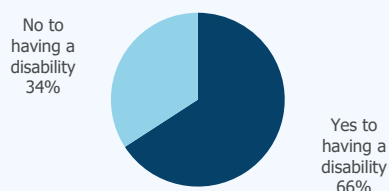
#### Gender



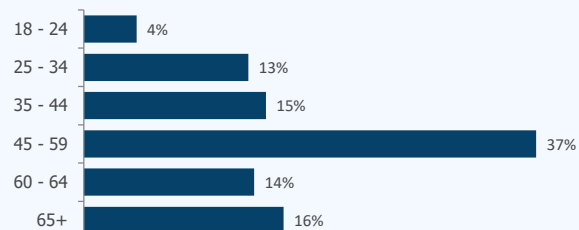
#### Ethnicity



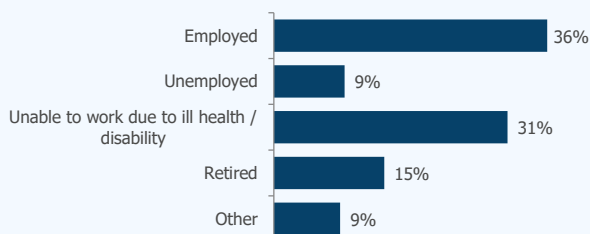
#### Disability



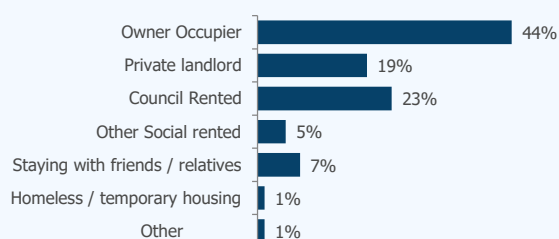
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million