

Local Authority

East Dunbartonshire

contains the following member bureau(x)

East Dunbartonshire CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2019-20

clients	5,198
helping clients gain	£5.6 million

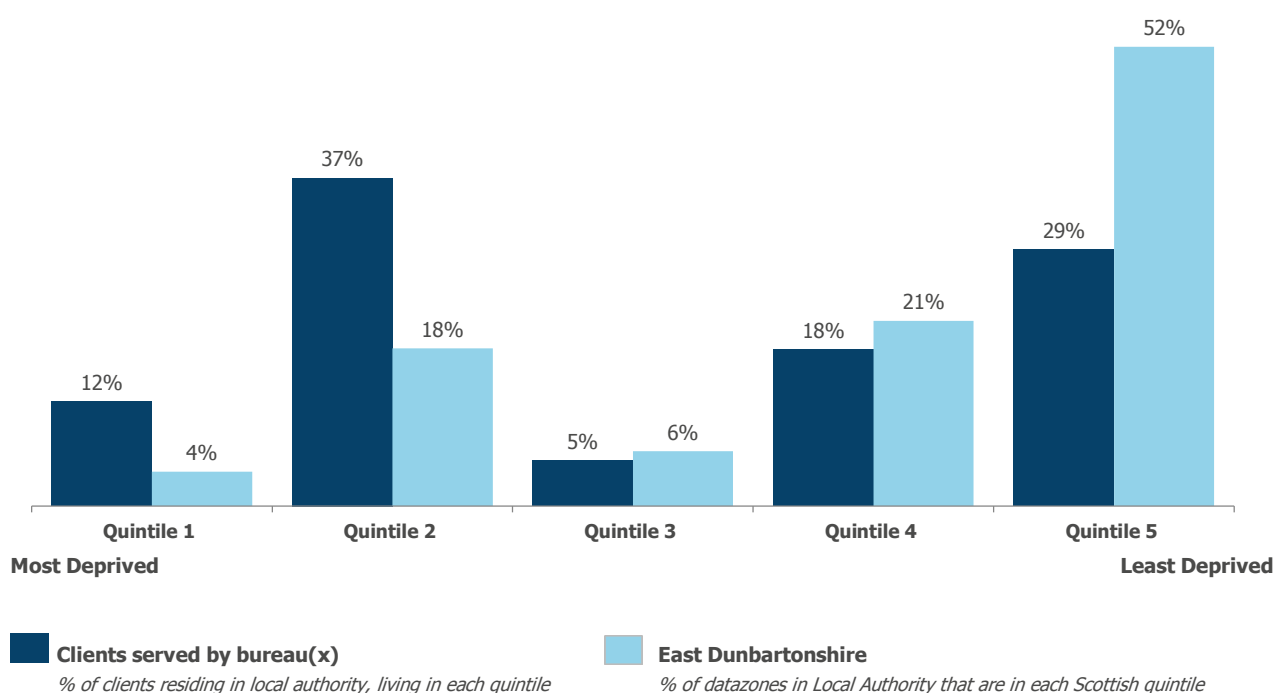
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	8,832	Housing	886
Consumer	388	Immigration, Asylum and Nationality	187
Debt	1,931	Legal Proceedings	827
Discrimination	10	NHS Concern or Complaint	440
Education	55	Relationship	302
Employment	605	Tax	827
Finance and Charitable Support	577	Travel, Transport and Holidays	622
Health and Community Care	482	Utilities and Communications	422

In total the bureau gave advice

17,393 times

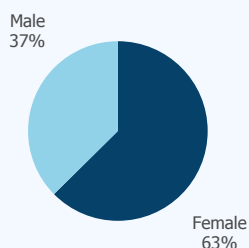
Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



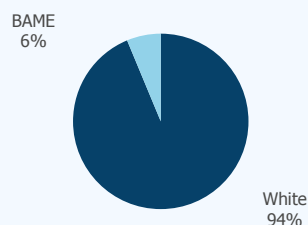
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2019*

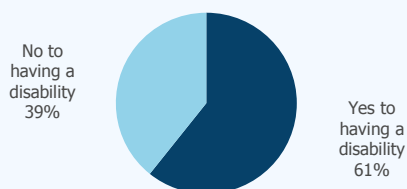
Gender



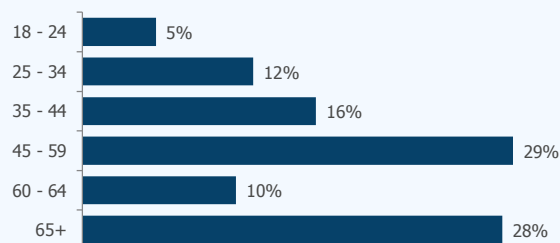
Ethnicity



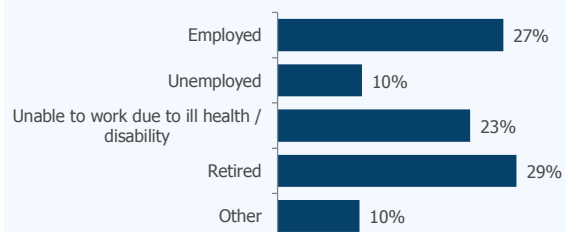
Disability



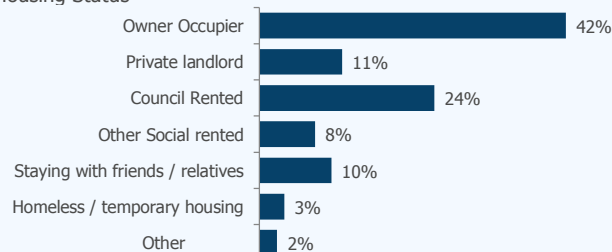
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	188,000
Pieces of advice given	675,000
Community Locations	290+
Number of paid staff and volunteers	3,350
Value of volunteer hours annually	£11 million