

Local Authority

East Dunbartonshire

contains the following member bureau(x)

East Dunbartonshire CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	5,025
helping clients gain	£4.1 million

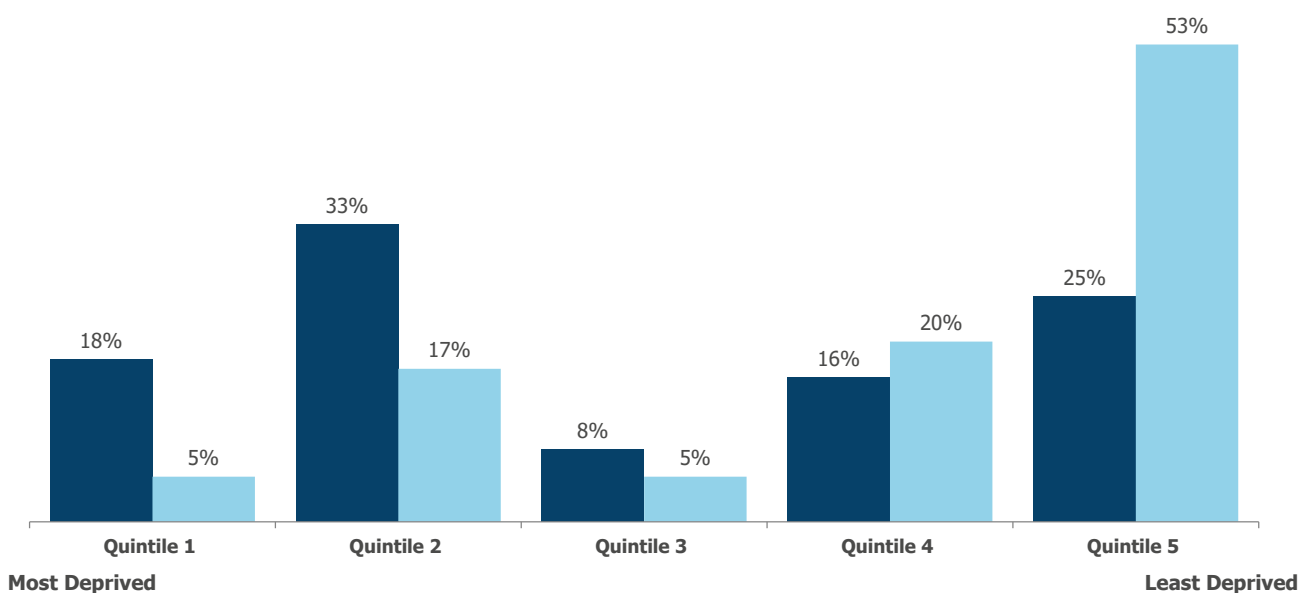
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	8,889	Housing	940
Consumer	396	Immigration, Asylum and Nationality	51
Debt	1,998	Legal Proceedings	1,203
Discrimination	7	NHS Concern or Complaint	445
Education	48	Relationship	292
Employment	549	Tax	802
Finance and Charitable Support	685	Travel, Transport and Holidays	521
Health and Community Care	328	Utilities and Communications	358

In total the bureau gave advice

17,512 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



■ Clients served by bureau(x)

% of clients residing in local authority, living in each quintile

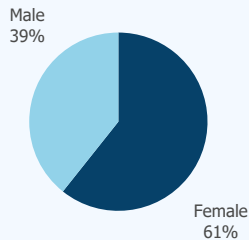
■ East Dunbartonshire

% of datazones in Local Authority that are in each Scottish quintile

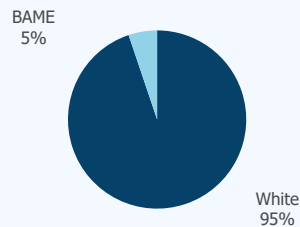
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2018*

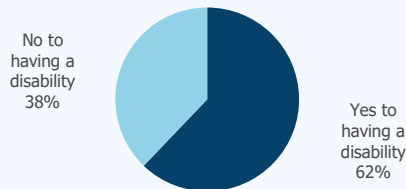
Gender



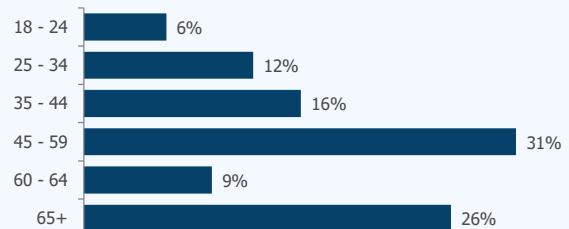
Ethnicity



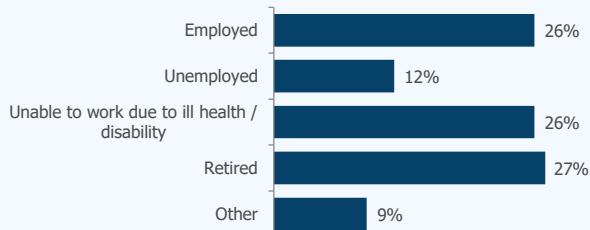
Disability



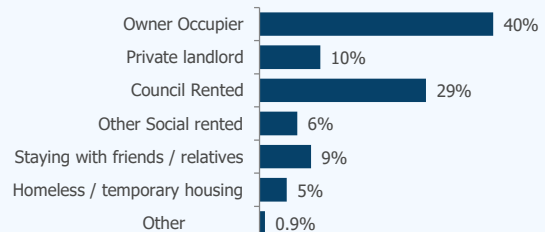
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million