Citizens Advice service in Scotland

Local Authority Statistics 2021-22

Local Authority East Ayrshire

(Clients residing in the Local Authority area, where postcode is known)

In 2021-22, the CAB service provided advice to...

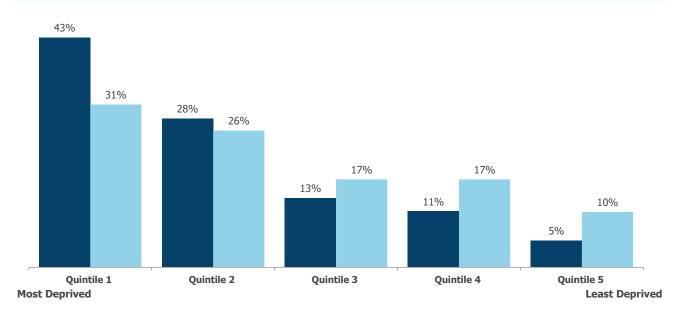
clients 2,468

helping clients gain £2.9 million

Areas of advice for clients residing within Local Authority

Benefits	56.4%	Housing	4.7%
Consumer	1.7%	Immigration, Asylum and Nationality	1.2%
Debt	15.2%	Legal Proceedings	3.0%
Discrimination	0.0%	NHS Concern or Complaint	1.4%
Education	0.2%	Relationship	1.5%
Employment	3.8%	Tax	3.7%
Finance and Charitable Support	2.3%	Travel, Transport and Holidays	1.8%
Health and Community Care	0.8%	Utilities and Communications	2.3%

Scottish Index of Multiple Deprivation - clients and population residing within Local Authority





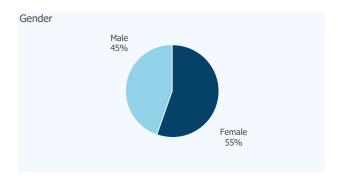
% of clients residing in local authority, living in each quintile

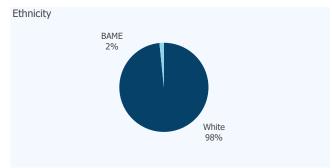


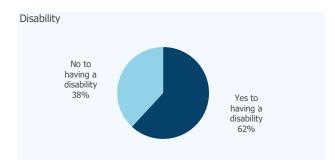
% of datazones in Local Authority that are in each Scottish quintile

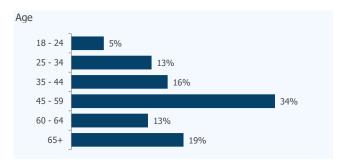
Profile of clients residing within Local Authority

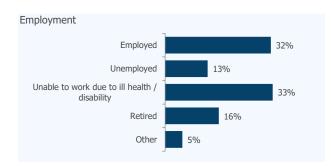
(Where the client profile is known)













Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts	
Clients advised	174,500
Issues discussed	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million