

# Citizens Advice service in Scotland

Dunfermline

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Dunfermline

contains the following member bureau(x)

Citizens Advice and Rights Fife

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	14,014
helping clients gain	£11.6 million

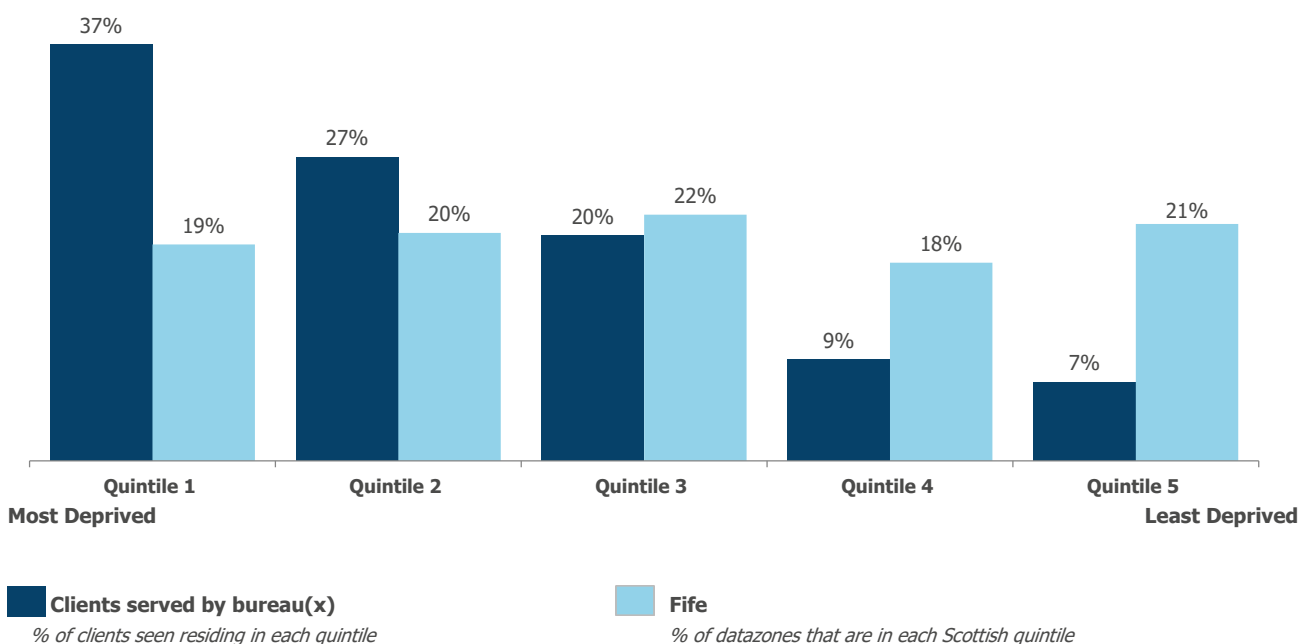
### Areas of advice for Citizens Advice Bureau(x) within Fife constituencies

Benefits	23,654	Housing	1,544
Consumer	683	Immigration, Asylum and Nationality	182
Debt	11,678	Legal Proceedings	2,516
Discrimination	29	NHS Concern or Complaint	344
Education	129	Relationship	976
Employment	1,829	Tax	1,102
Finance and Charitable Support	4,762	Travel, Transport and Holidays	665
Health and Community Care	543	Utilities and Communications	1,022

***In total the bureau gave advice***

***51,658 times***

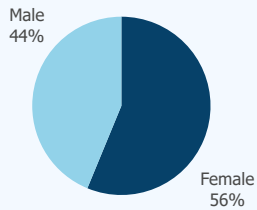
### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituencies



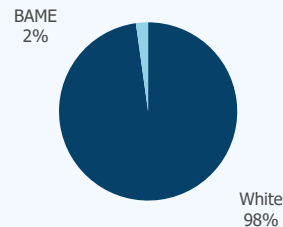
### Profile of clients served by Citizens Advice Bureau(x) within Fife constituencies

*\*based on a sample from November 2018*

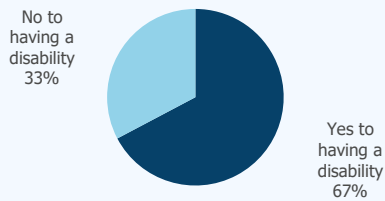
#### Gender



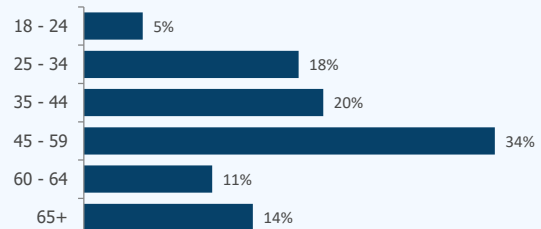
#### Ethnicity



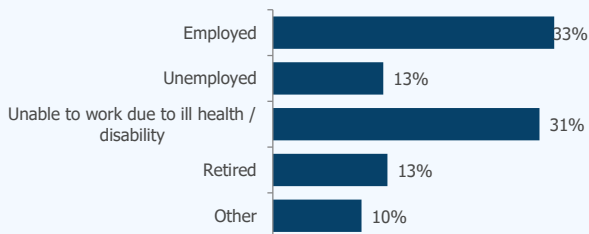
#### Disability



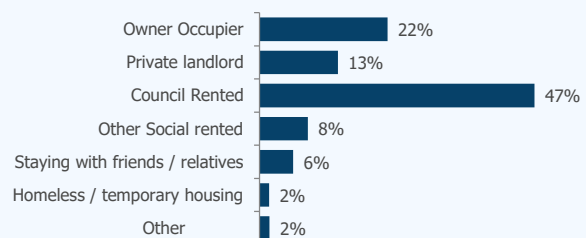
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million