Citizens Advice service in Scotland

Local Authority Statistics 2022-23

Local Authority Dundee City

(Clients residing in the Local Authority area, where postcode is known)

In 2022-23, the CAB service dealt with...

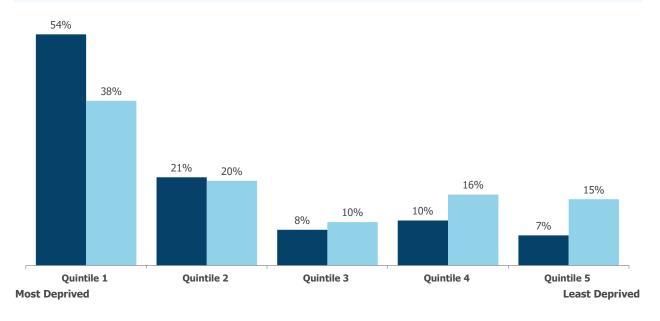
clients 3,419

helping clients gain £2.3 million

Areas of advice for clients residing within Local Authority

| Benefits | 41.9% | Housing | 6.5% |
|--------------------------------|-------|-------------------------------------|-------|
| Consumer | 1.6% | Immigration, Asylum and Nationality | 2.0% |
| Debt | 10.9% | Legal Proceedings | 4.6% |
| Discrimination | 0.2% | NHS Concern or Complaint | 1.5% |
| Education | 0.4% | Relationship | 2.4% |
| Employment | 1.5% | Tax | 3.2% |
| Finance and Charitable Support | 9.4% | Travel, Transport and Holidays | 1.1% |
| Health and Community Care | 0.8% | Utilities and Communications | 12.0% |

Scottish Index of Multiple Deprivation - clients and population residing within Local Authority

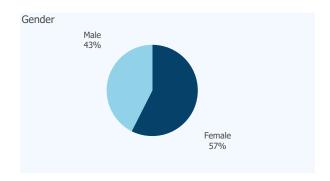


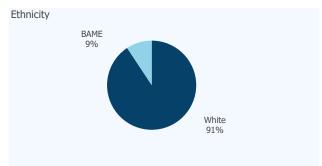


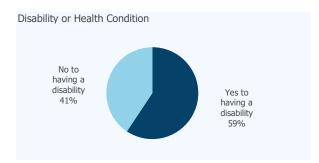


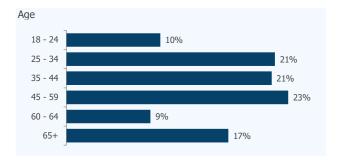
Profile of clients residing within Local Authority

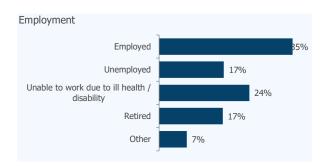
(Where the client profile is known)













Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

| Key National Service Facts | |
|-------------------------------------|--------------|
| Clients | 184,000 |
| Issues discussed | 665,500 |
| Community Locations | 250 |
| Number of paid staff and volunteers | 2,653 |
| Value of volunteer hours annually | £8.2 million |
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