

# Citizens Advice service in Scotland

## Local Authority Statistics 2021-22

Dundee City

### Local Authority

### Dundee City

(Clients residing in the Local Authority area, where postcode is known)

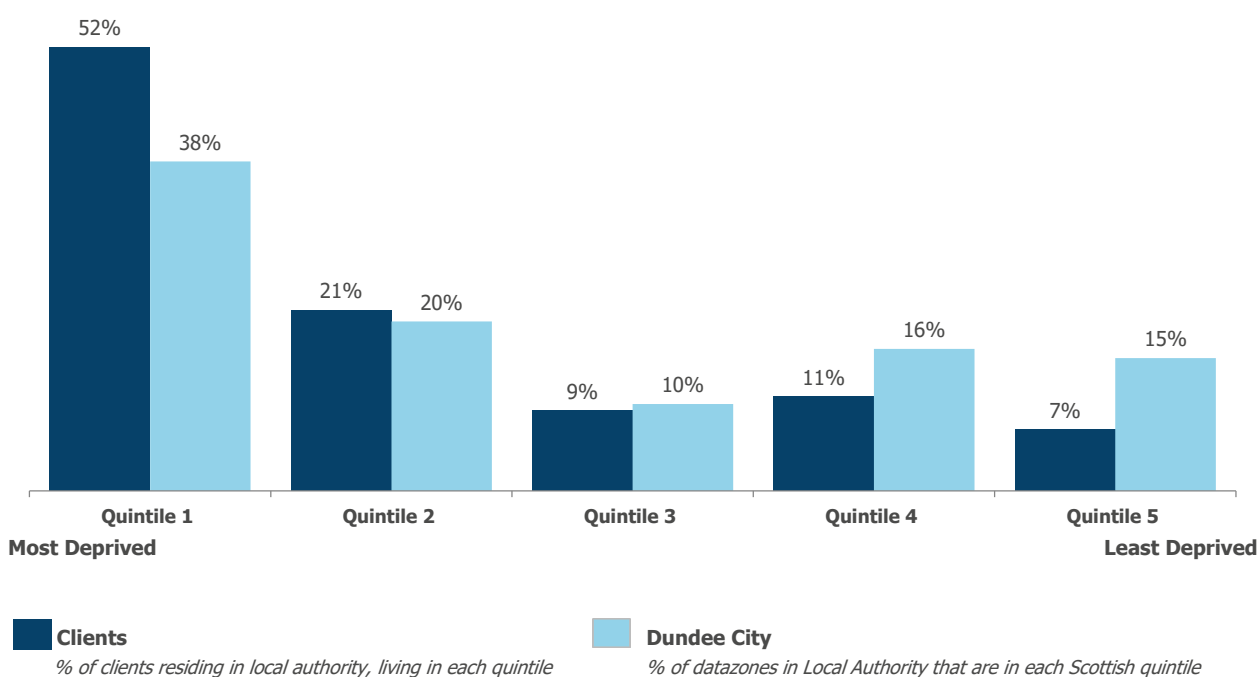
In 2021-22, the CAB service provided advice to...

clients	3,929
helping clients gain	£2.4 million

### Areas of advice for clients residing within Local Authority

Benefits	44.2%	Housing	5.8%
Consumer	1.8%	Immigration, Asylum and Nationality	3.8%
Debt	13.2%	Legal Proceedings	5.3%
Discrimination	0.2%	NHS Concern or Complaint	1.9%
Education	0.5%	Relationship	2.8%
Employment	4.2%	Tax	3.0%
Finance and Charitable Support	5.3%	Travel, Transport and Holidays	1.3%
Health and Community Care	0.9%	Utilities and Communications	5.7%

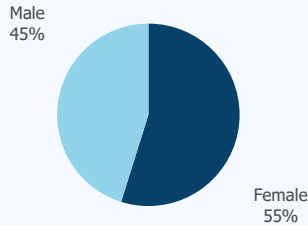
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



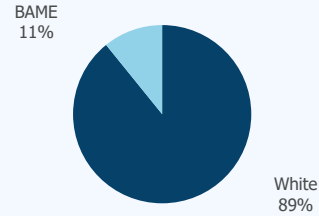
### Profile of clients residing within Local Authority

(Where the client profile is known)

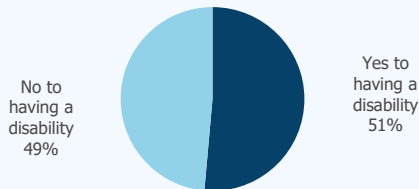
#### Gender



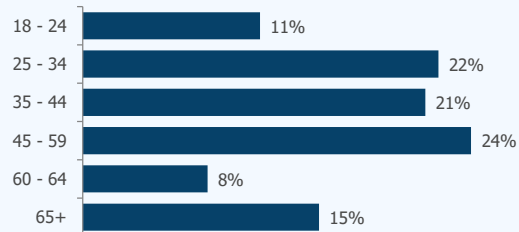
#### Ethnicity



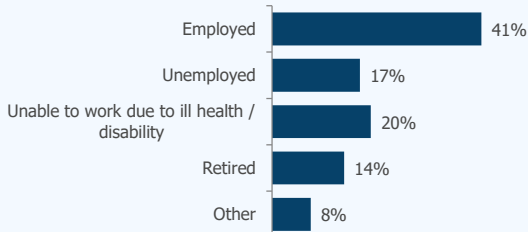
#### Disability



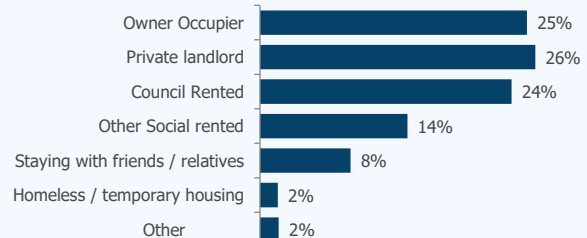
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	174,500
Issues discussed	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million