

### Local Authority

### Dundee City

(Clients residing in the Local Authority area, where postcode is known)

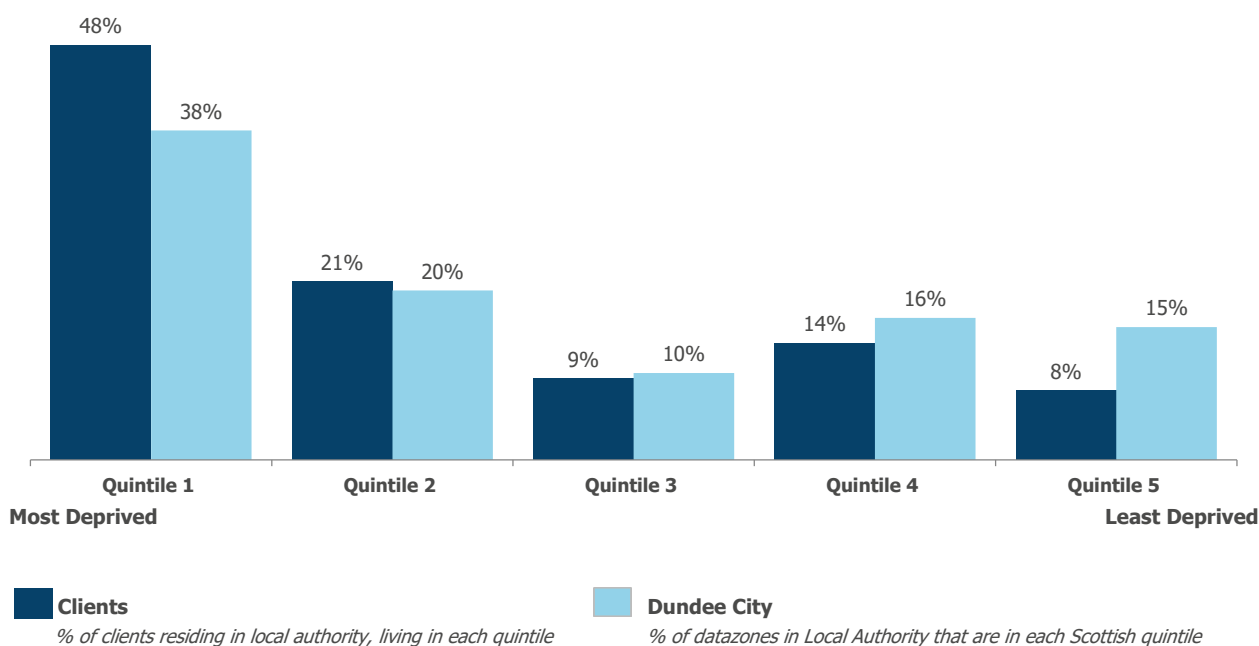
In 2020-21, the CAB service provided advice to...

clients	3,675
helping clients gain	£2.4 million

### Areas of advice for clients residing within Local Authority

Benefits	40.1%	Housing	5.7%
Consumer	2.3%	Immigration, Asylum and Nationality	2.9%
Debt	11.0%	Legal Proceedings	6.6%
Discrimination	0.4%	NHS Concern or Complaint	1.3%
Education	0.7%	Relationship	2.6%
Employment	11.1%	Tax	3.3%
Finance and Charitable Support	5.0%	Travel, Transport and Holidays	1.6%
Health and Community Care	1.1%	Utilities and Communications	4.4%

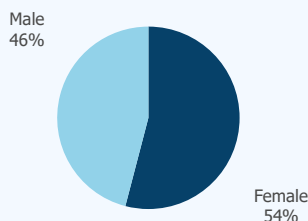
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



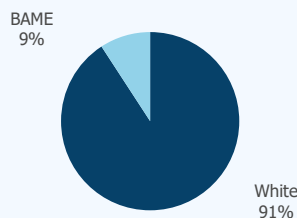
### Profile of clients residing within Local Authority

(Where the client profile is known)

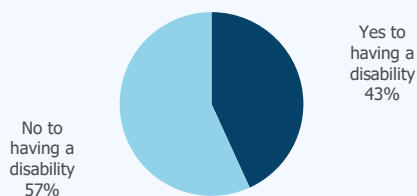
#### Gender



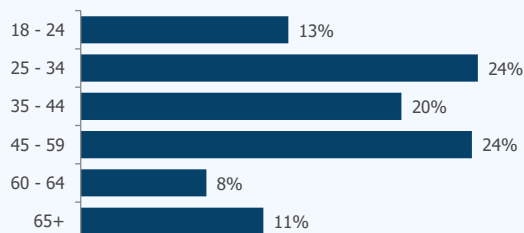
#### Ethnicity



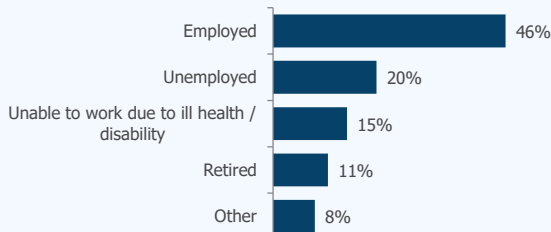
#### Disability



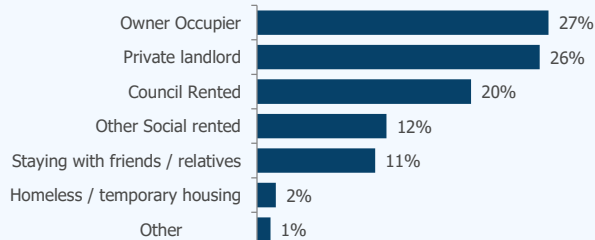
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million