

### Local Authority

### Dumfries & Galloway

(Clients residing in the Local Authority area, where postcode is known)

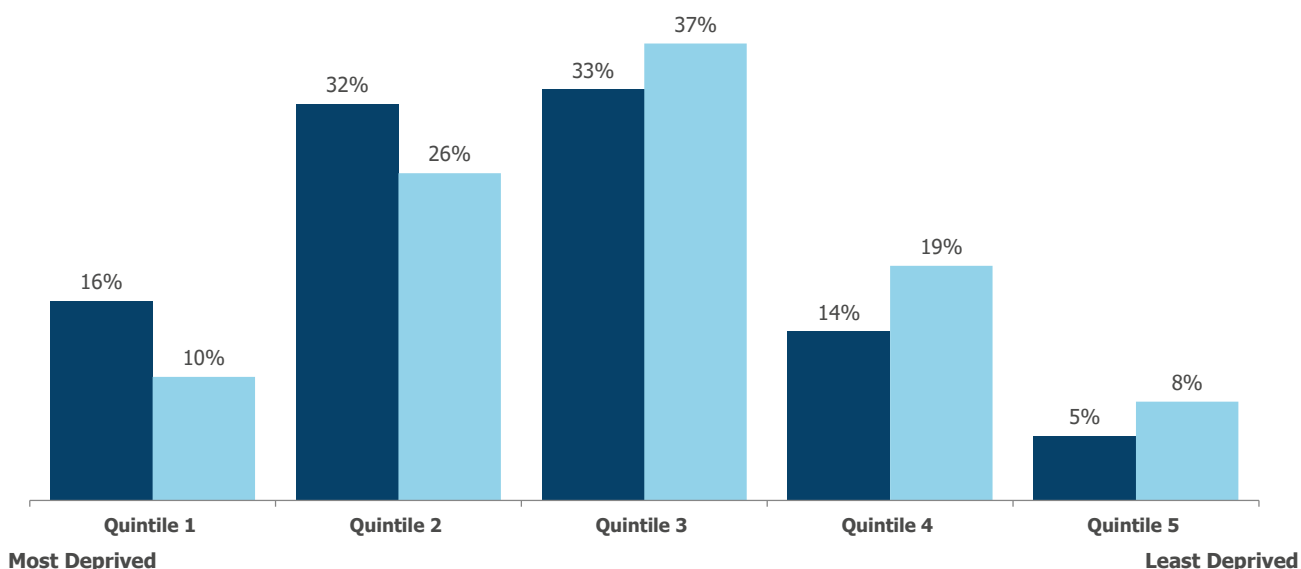
In 2020-21, the CAB service provided advice to...

clients	6,115
helping clients gain	£7.3 million

### Areas of advice for clients residing within Local Authority

Benefits	48.0%	Housing	4.5%
Consumer	1.7%	Immigration, Asylum and Nationality	1.6%
Debt	8.6%	Legal Proceedings	6.4%
Discrimination	0.1%	NHS Concern or Complaint	1.4%
Education	0.3%	Relationship	2.0%
Employment	9.1%	Tax	3.2%
Finance and Charitable Support	5.2%	Travel, Transport and Holidays	1.6%
Health and Community Care	1.0%	Utilities and Communications	5.5%

### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



**Clients**

% of clients residing in local authority, living in each quintile

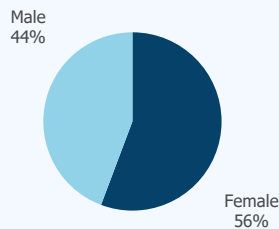
**Dumfries & Galloway**

% of datazones in Local Authority that are in each Scottish quintile

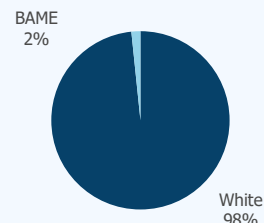
### Profile of clients residing within Local Authority

(Where the client profile is known)

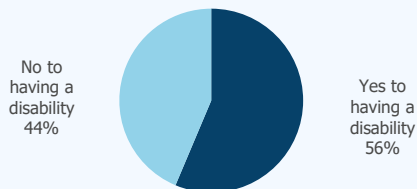
#### Gender



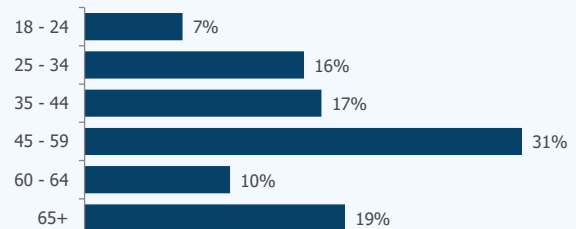
#### Ethnicity



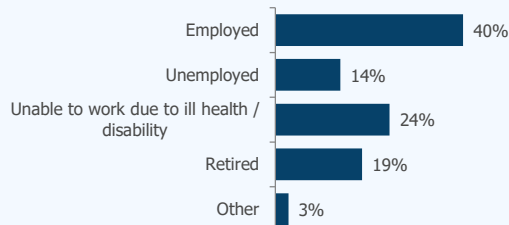
#### Disability



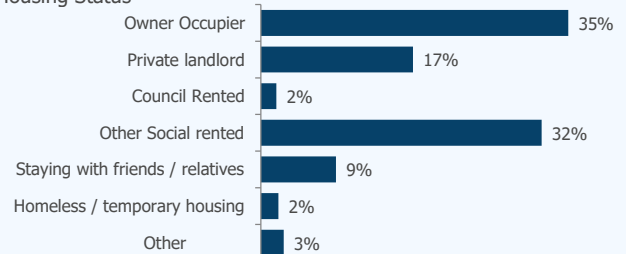
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million