

# Citizens Advice service in Scotland

Dumbarton

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Dumbarton

contains the following member bureau(x)

West Dunbartonshire CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	4,686
helping clients gain	£2.8 million

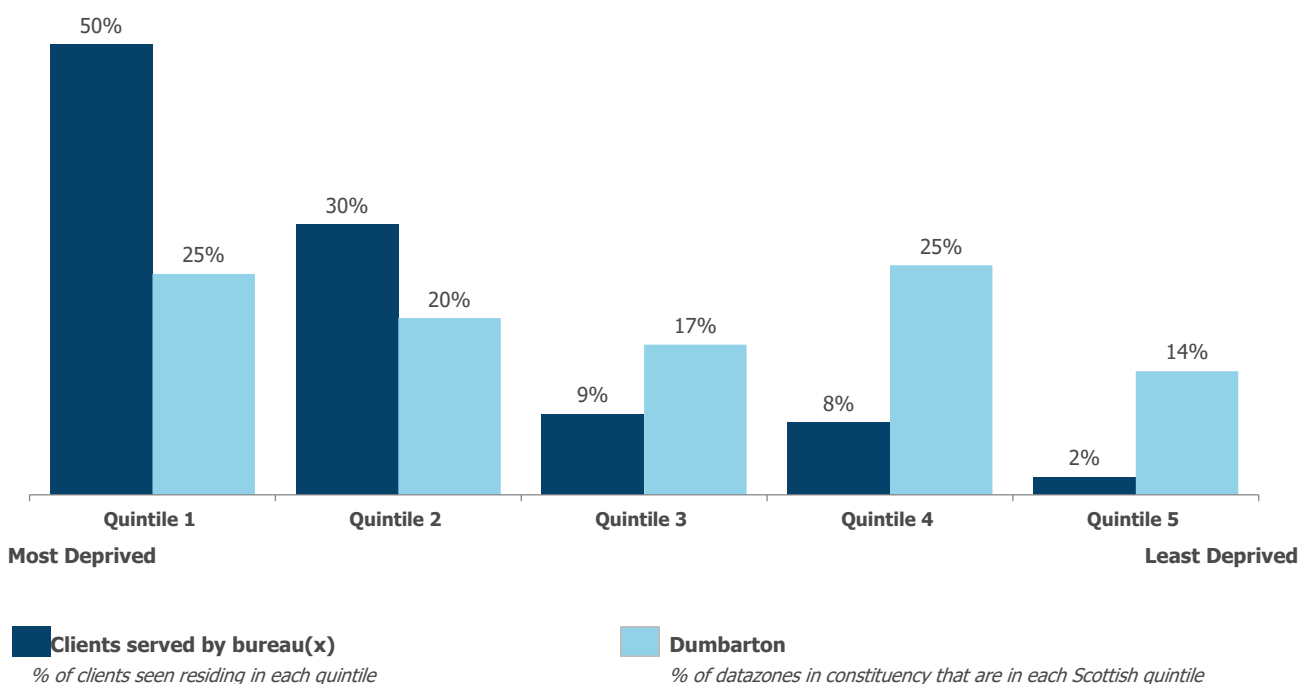
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	11,263	Housing	979
Consumer	313	Immigration, Asylum and Nationality	82
Debt	3,461	Legal Proceedings	1,013
Discrimination	17	NHS Concern or Complaint	33
Education	59	Relationship	383
Employment	942	Tax	699
Finance and Charitable Support	762	Travel, Transport and Holidays	312
Health and Community Care	252	Utilities and Communications	1,021

**In total the bureau gave advice**

**21,591 times**

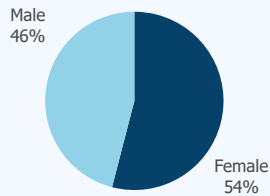
### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



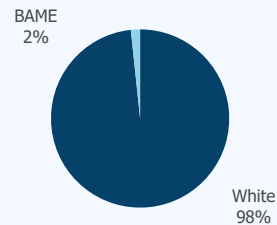
### Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

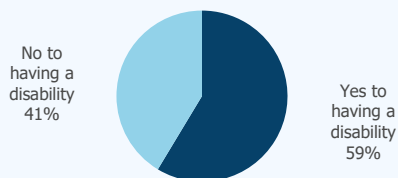
#### Gender



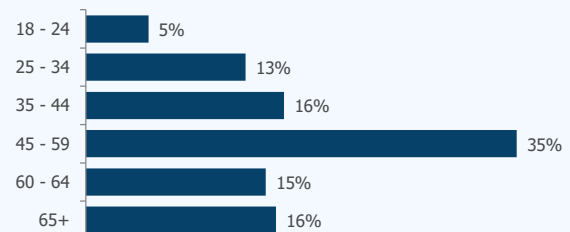
#### Ethnicity



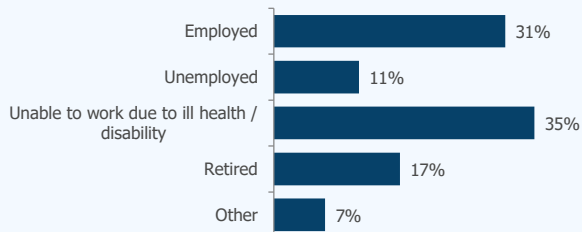
#### Disability



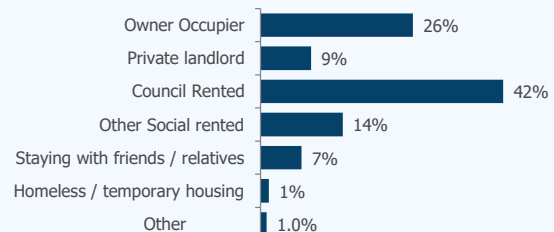
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million