

### Holyrood Constituency

### Cumbernauld & Kilsyth

contains the following member bureau(x)

Cumbernauld & Kilsyth CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

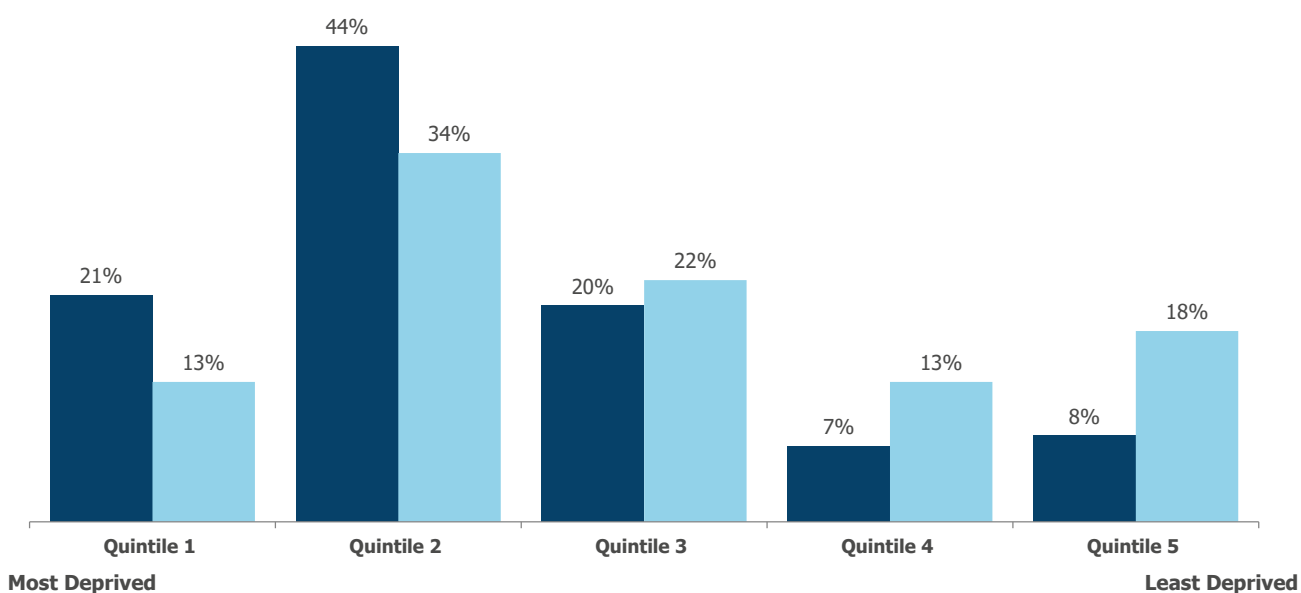
clients	2,031
helping clients gain	£1.4 million

### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	3,348	Housing	352
Consumer	138	Immigration, Asylum and Nationality	18
Debt	787	Legal Proceedings	541
Discrimination	13	NHS Concern or Complaint	13
Education	18	Relationship	164
Employment	372	Tax	142
Finance and Charitable Support	278	Travel, Transport and Holidays	102
Health and Community Care	60	Utilities and Communications	297

**In total the bureau gave advice 6,643 times**

### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



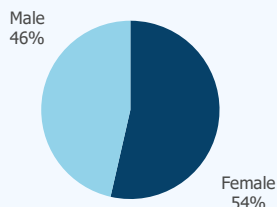
**■ Clients served by bureau(x)**  
*% of clients seen residing in each quintile*

**■ Cumbernauld & Kilsyth**  
*% of datazones in constituency that are in each Scottish quintile*

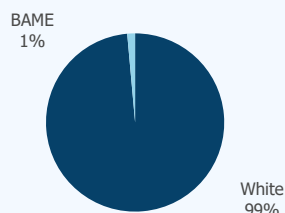
### Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

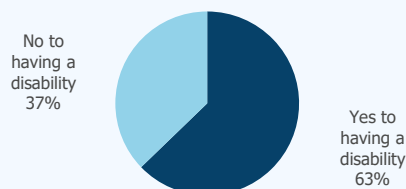
#### Gender



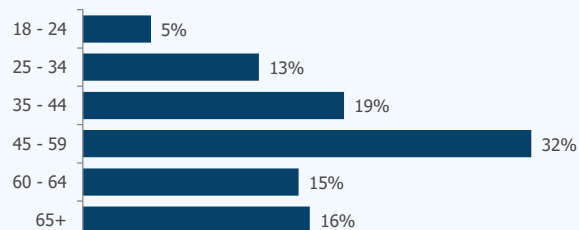
#### Ethnicity



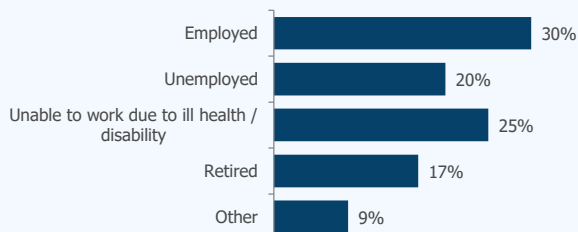
#### Disability



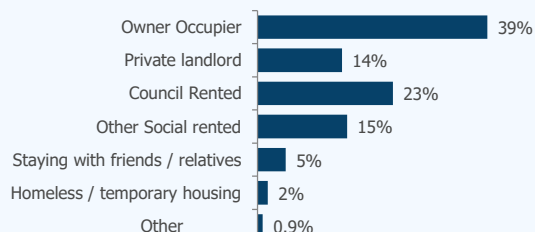
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million