

The **3** most important issues to bus users:



Service frequency



Punctuality



Value for money



#betterbuses

www.cas.org.uk/betterbuses

Statistics based on Your Bus, Your Say survey findings.



passengers are generally **dissatisfied** with the service frequency of their local bus service.



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Statistics based on Your Bus, Your Say survey findings.



passengers are generally **satisfied** with the behaviour of drivers on their local bus service.



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The **3** most unavailable locations to access by bus:



GP surgery or hospital



Workplace



Supermarket



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