

### Local Authority

### Comhairle nan Eilean Siar

(Clients residing in the Local Authority area, where postcode is known)

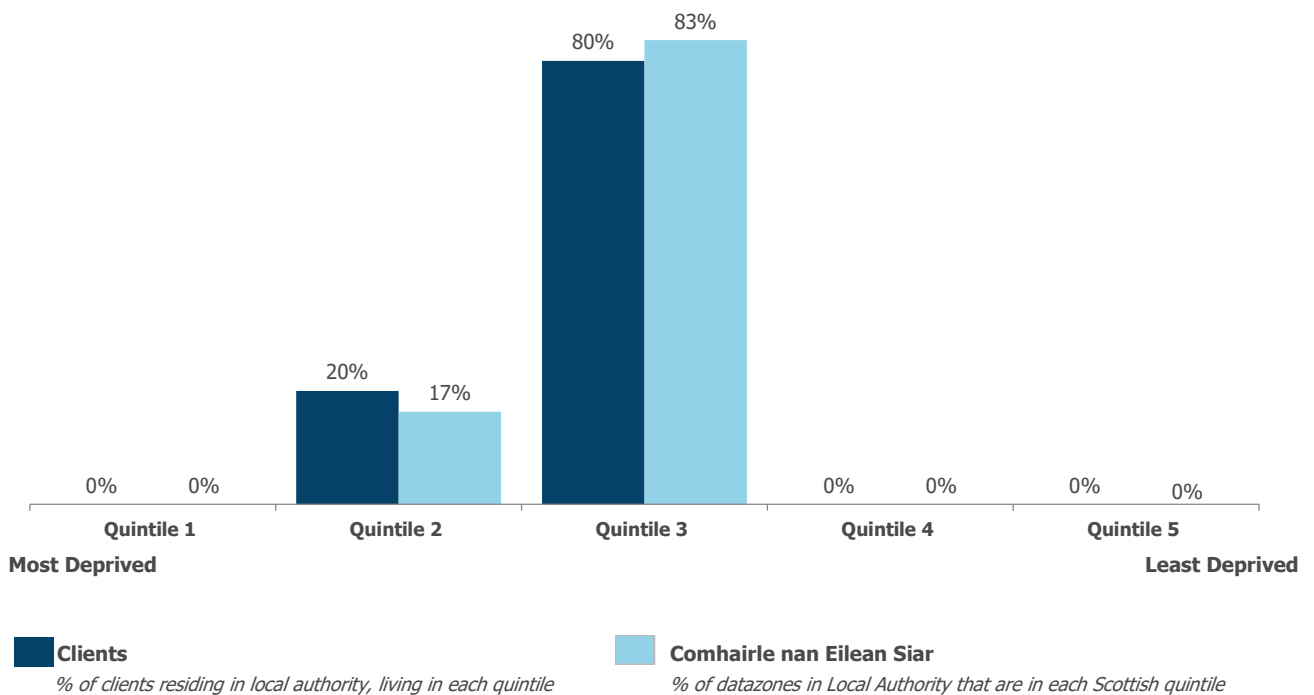
In 2022-23, the CAB service dealt with...

|                      |              |
|----------------------|--------------|
| clients              | 1,142        |
| helping clients gain | £1.4 million |

### Areas of advice for clients residing within Local Authority

|                                |       |                                     |       |
|--------------------------------|-------|-------------------------------------|-------|
| Benefits                       | 41.9% | Housing                             | 3.3%  |
| Consumer                       | 1.8%  | Immigration, Asylum and Nationality | 1.3%  |
| Debt                           | 11.2% | Legal Proceedings                   | 3.0%  |
| Discrimination                 | 0.0%  | NHS Concern or Complaint            | 1.8%  |
| Education                      | 0.6%  | Relationship                        | 2.4%  |
| Employment                     | 2.7%  | Tax                                 | 5.3%  |
| Finance and Charitable Support | 5.8%  | Travel, Transport and Holidays      | 1.8%  |
| Health and Community Care      | 2.2%  | Utilities and Communications        | 14.9% |

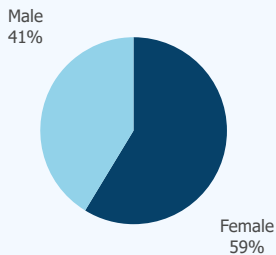
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



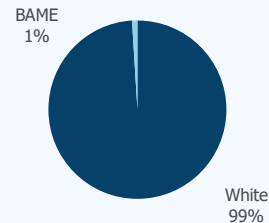
### Profile of clients residing within Local Authority

(Where the client profile is known)

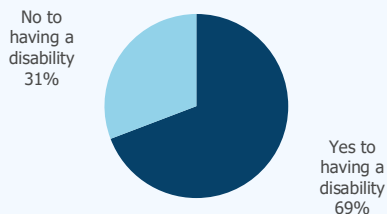
#### Gender



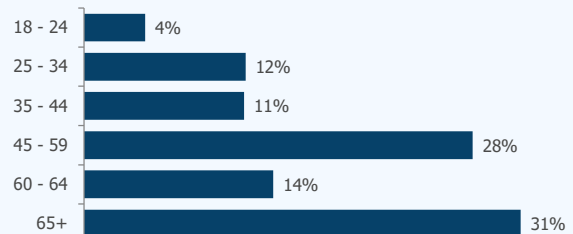
#### Ethnicity



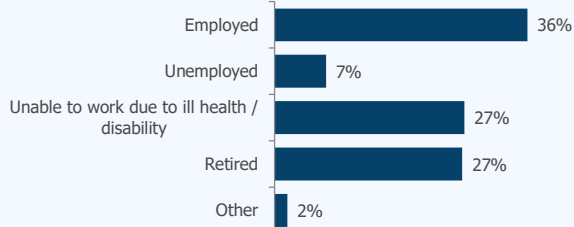
#### Disability or Health Condition



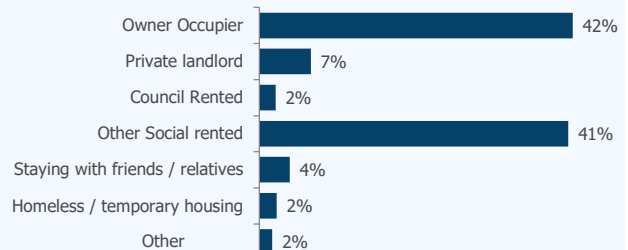
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

|                                     |              |
|-------------------------------------|--------------|
| Clients                             | 184,000      |
| Issues discussed                    | 665,500      |
| Community Locations                 | 250          |
| Number of paid staff and volunteers | 2,653        |
| Value of volunteer hours annually   | £8.2 million |