

# Citizens Advice service in Scotland

Coatbridge & Chryston

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Coatbridge & Chryston

contains the following member bureau(x)

Coatbridge CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	2,667
helping clients gain	£1.4 million

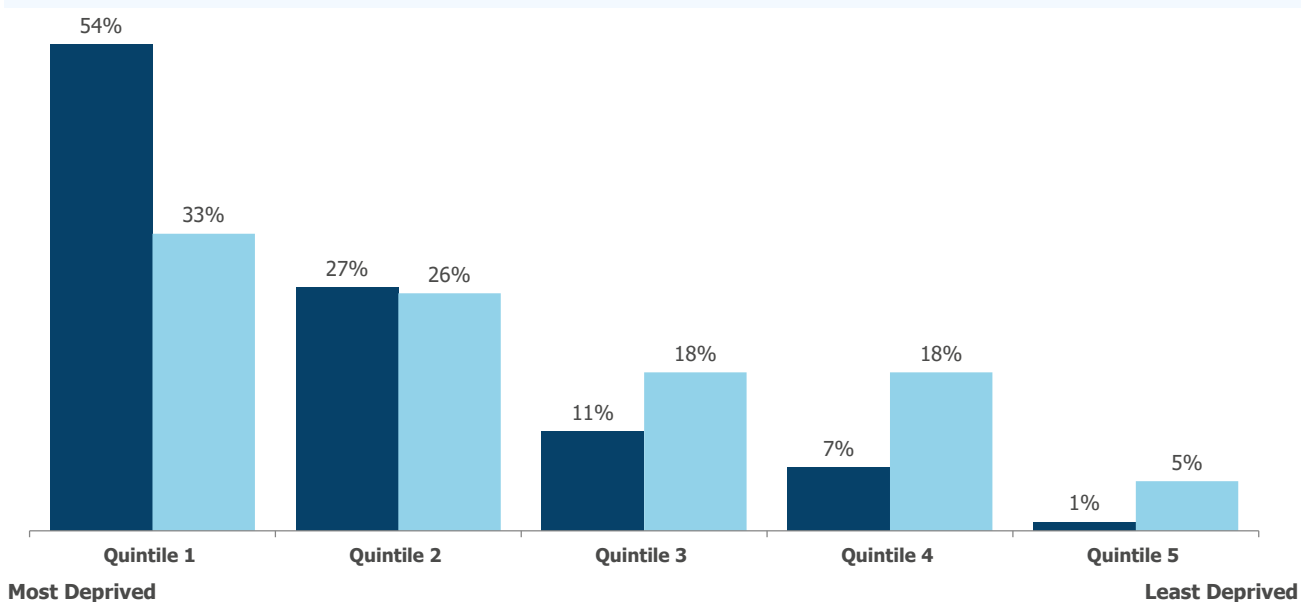
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	4,792	Housing	414
Consumer	187	Immigration, Asylum and Nationality	19
Debt	987	Legal Proceedings	603
Discrimination	10	NHS Concern or Complaint	334
Education	21	Relationship	142
Employment	291	Tax	176
Finance and Charitable Support	585	Travel, Transport and Holidays	182
Health and Community Care	88	Utilities and Communications	249

**In total the bureau gave advice**

**9,080 times**

### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



**■ Clients served by bureau(x)**

*% of clients seen residing in each quintile*

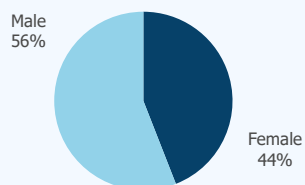
**■ Coatbridge & Chryston**

*% of datazones in constituency that are in each Scottish quintile*

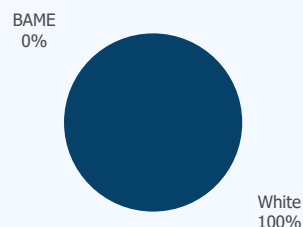
### Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

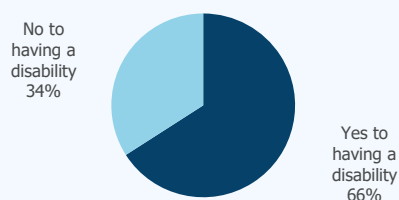
#### Gender



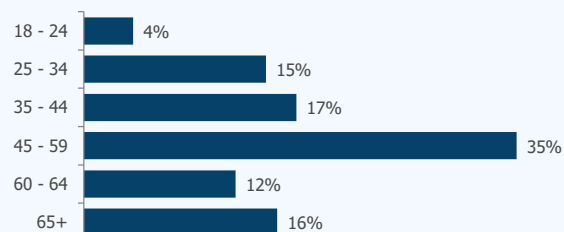
#### Ethnicity



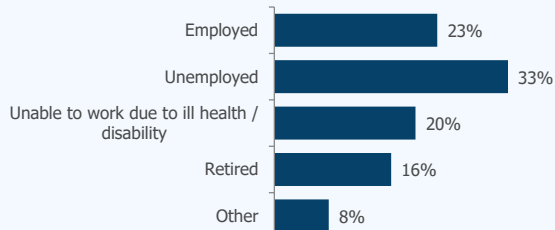
#### Disability



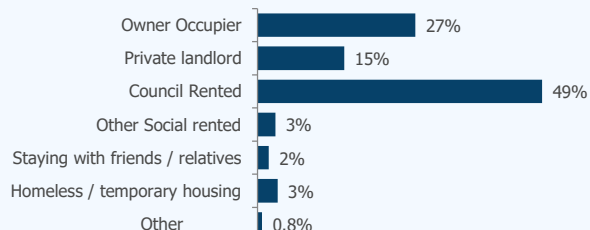
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million