

Citizens Advice service in Scotland

Clackmannanshire

Local Authority Statistics 2018-19

Local Authority

Clackmannanshire

contains the following member bureau(x)

Clackmannanshire CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	2,787
helping clients gain	£1.8 million

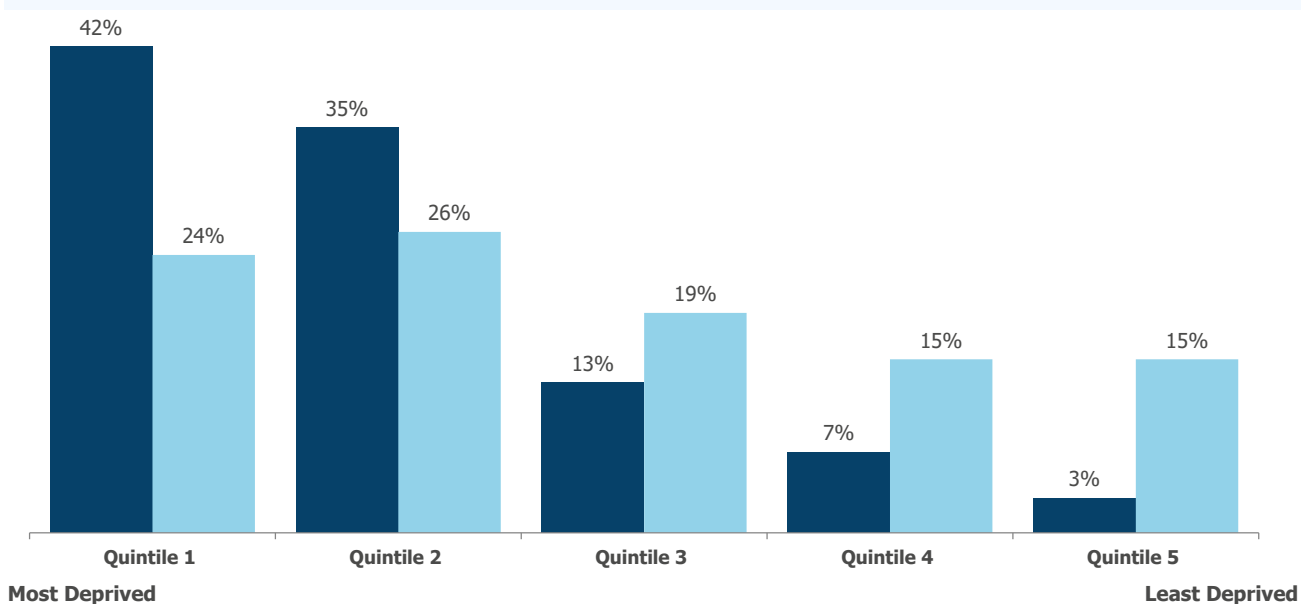
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	5,290	Housing	353
Consumer	124	Immigration, Asylum and Nationality	22
Debt	1,562	Legal Proceedings	618
Discrimination	12	NHS Concern or Complaint	377
Education	25	Relationship	151
Employment	326	Tax	358
Finance and Charitable Support	937	Travel, Transport and Holidays	128
Health and Community Care	89	Utilities and Communications	696

In total the bureau gave advice

11,068 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



■ Clients served by bureau(x)

% of clients residing in local authority, living in each quintile

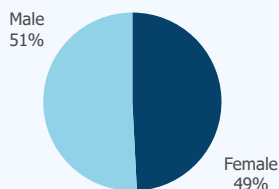
■ Clackmannanshire

% of datazones in Local Authority that are in each Scottish quintile

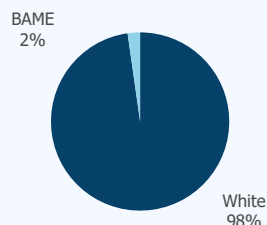
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2018*

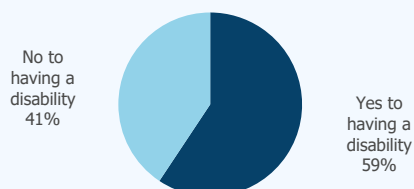
Gender



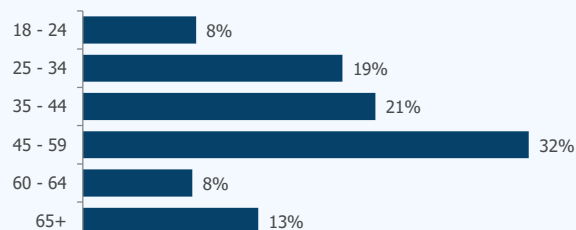
Ethnicity



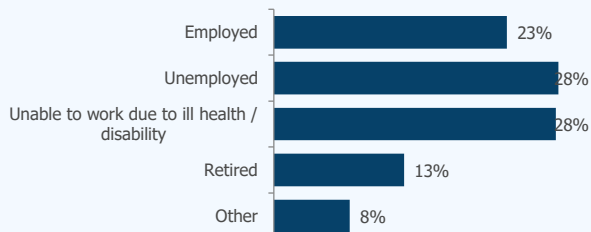
Disability



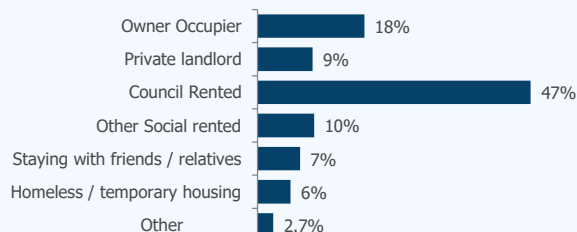
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million