# **Citizens Advice service in Scotland** Scottish Electoral Region statistics 2021-22

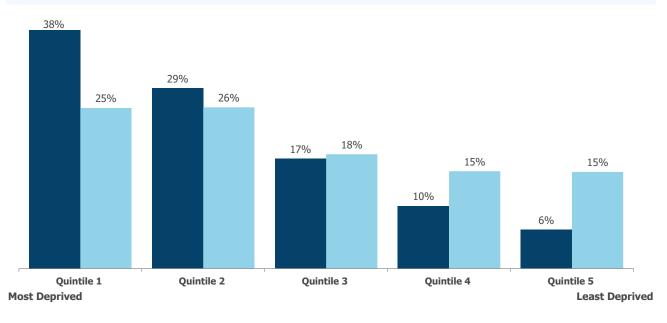
## **Central Scotland Region**

(Clients residing in the region, where postcode is known)	
In 2021-22, the CAB service provided advice to	
clients	22,564
helping clients gain	£16.8 million

### Areas of advice for clients residing within region

Benefits	49.4%	Housing	4.8%
Consumer	1.6%	Immigration, Asylum and Nationality	0.8%
Debt	12.7%	Legal Proceedings	3.9%
Discrimination	0.1%	NHS Concern or Complaint	1.8%
Education	0.3%	Relationship	1.8%
Employment	3.4%	Tax	3.6%
Finance and Charitable Support	5.5%	Travel, Transport and Holidays	1.8%
Health and Community Care	1.1%	Utilities and Communications	7.3%

## Scottish Index of Multiple Deprivation - clients and population residing within region



Clients

% of clients residing in each quintile

**Central Scotland Region** % of datazones in each Scottish quintile

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### Central Scotland Region

## Profile of clients residing within region

(Where the client profile is known)

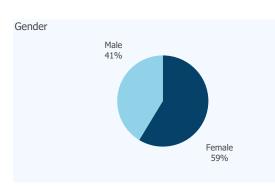
Disability

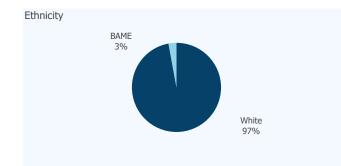
No to

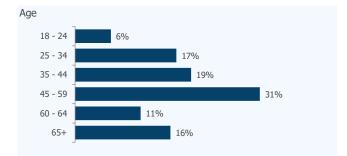
having a

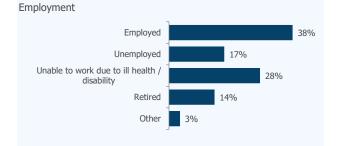
disability

43%





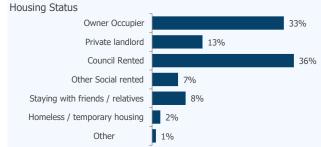




Yes to

having a disability

57%



#### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

#### Extra Help Unit

...and together forms Scotland's largest independent advice service

#### **Key National Service Facts**

Clients advised	174,500
Pieces of advice given	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637) Contact: research@cas.org.uk t: 0131 550 1000 w: www.cas.org.uk