

Holyrood Constituency

Banffshire & Buchan Coast

contains the following member bureau(x)

Banff & Buchan CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	2,259
helping clients gain	£1.2 million

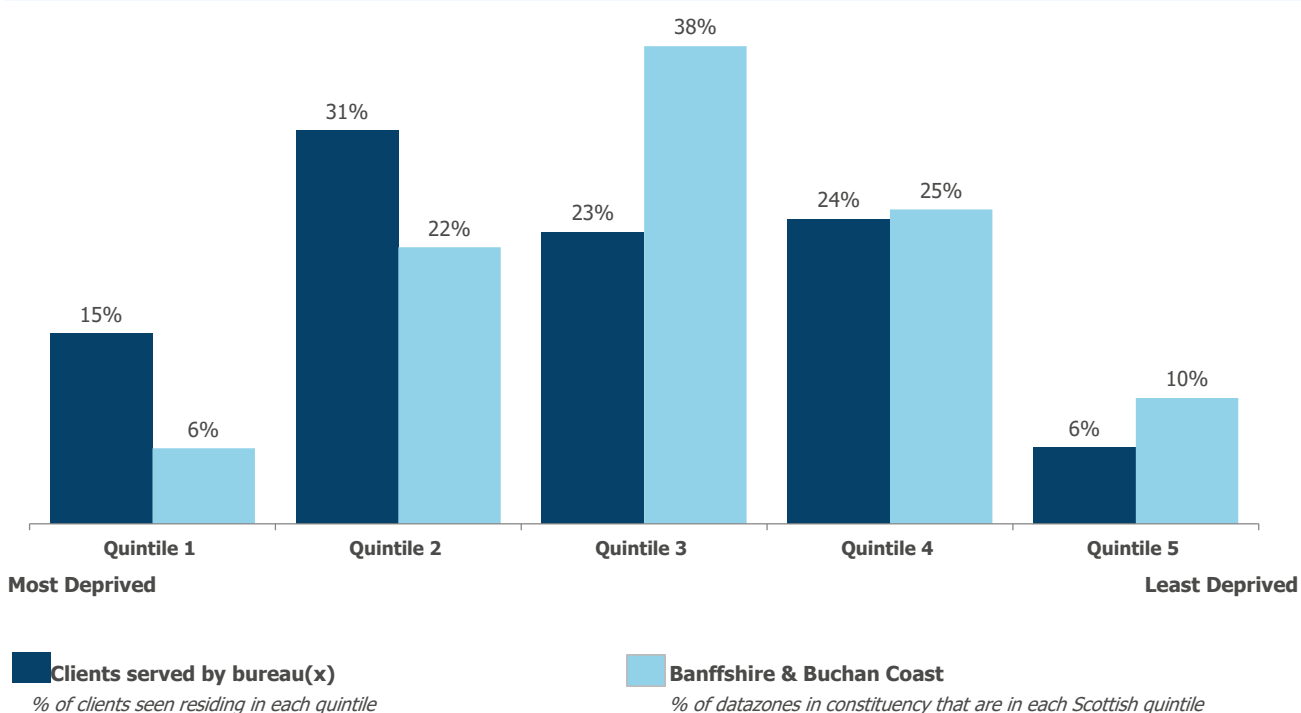
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	1,945	Housing	264
Consumer	160	Immigration, Asylum and Nationality	41
Debt	1,679	Legal Proceedings	214
Discrimination	7	NHS Concern or Complaint	215
Education	17	Relationship	226
Employment	429	Tax	105
Finance and Charitable Support	293	Travel, Transport and Holidays	72
Health and Community Care	51	Utilities and Communications	98

In total the bureau gave advice

5,816 times

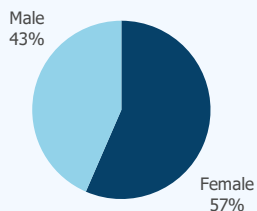
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



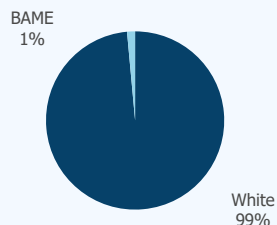
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

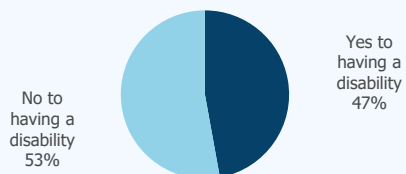
Gender



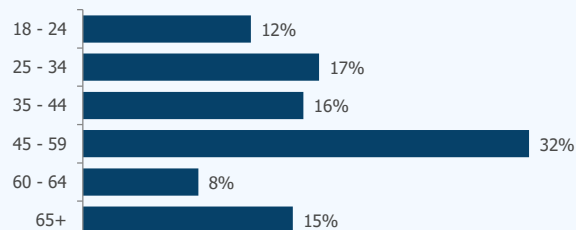
Ethnicity



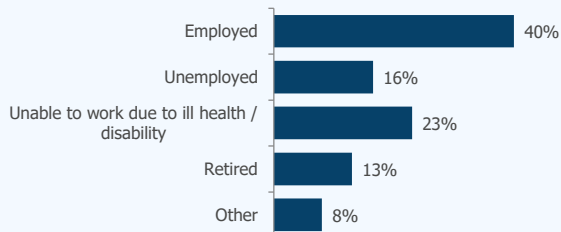
Disability



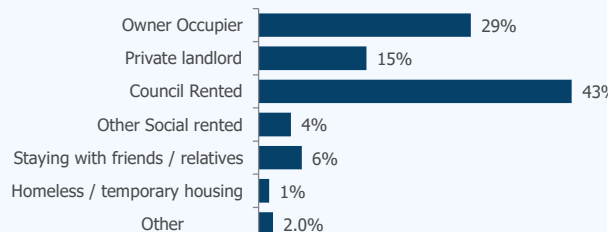
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million