

Citizens Advice service in Scotland

Local Authority Statistics 2019-20

Argyll & Bute

Local Authority

Argyll & Bute

contains the following member bureau(x)

Argyll & Bute CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2019-20

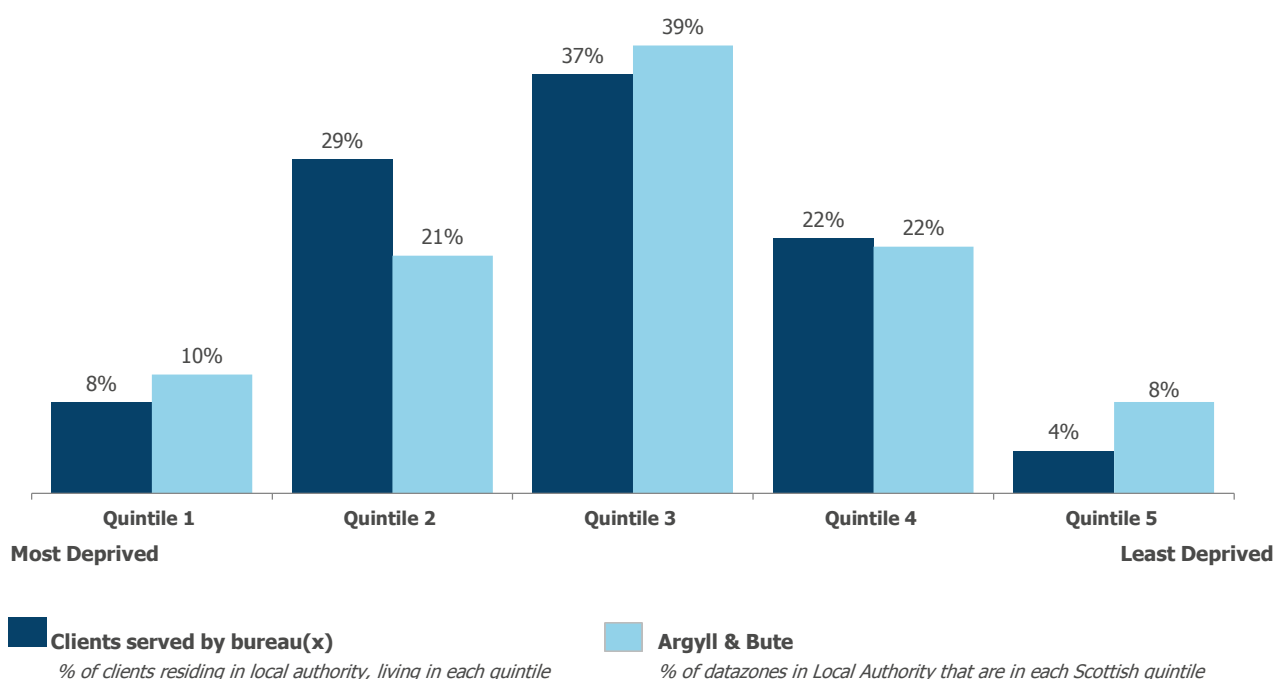
clients	1,151
helping clients gain	£0.7 million

Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	1,398	Housing	171
Consumer	75	Immigration, Asylum and Nationality	74
Debt	182	Legal Proceedings	111
Discrimination	3	NHS Concern or Complaint	273
Education	10	Relationship	96
Employment	178	Tax	91
Finance and Charitable Support	73	Travel, Transport and Holidays	26
Health and Community Care	45	Utilities and Communications	63

In total the bureau gave advice 2,869 times

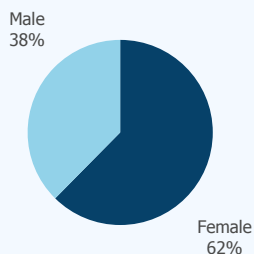
Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



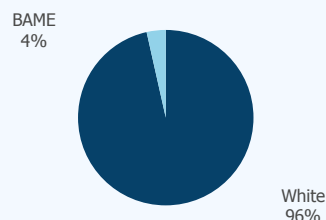
Profile of clients served by Citizens Advice Bureau within Local Authority

*based on a sample from November 2019

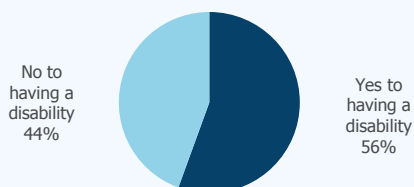
Gender



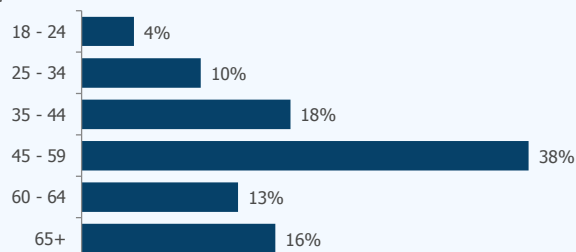
Ethnicity



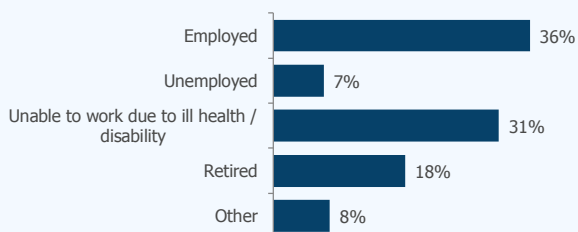
Disability



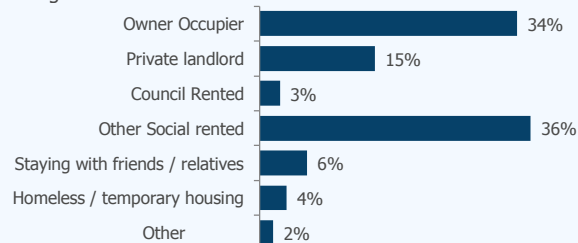
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	188,000
Pieces of advice given	675,000
Community Locations	290+
Number of paid staff and volunteers	3,350
Value of volunteer hours annually	£11 million