

Citizens Advice service in Scotland

Argyll & Bute

Local Authority Statistics 2018-19

Local Authority

Argyll & Bute

contains the following member bureau(x)

Argyll & Bute CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	1,179
helping clients gain	£0.7 million

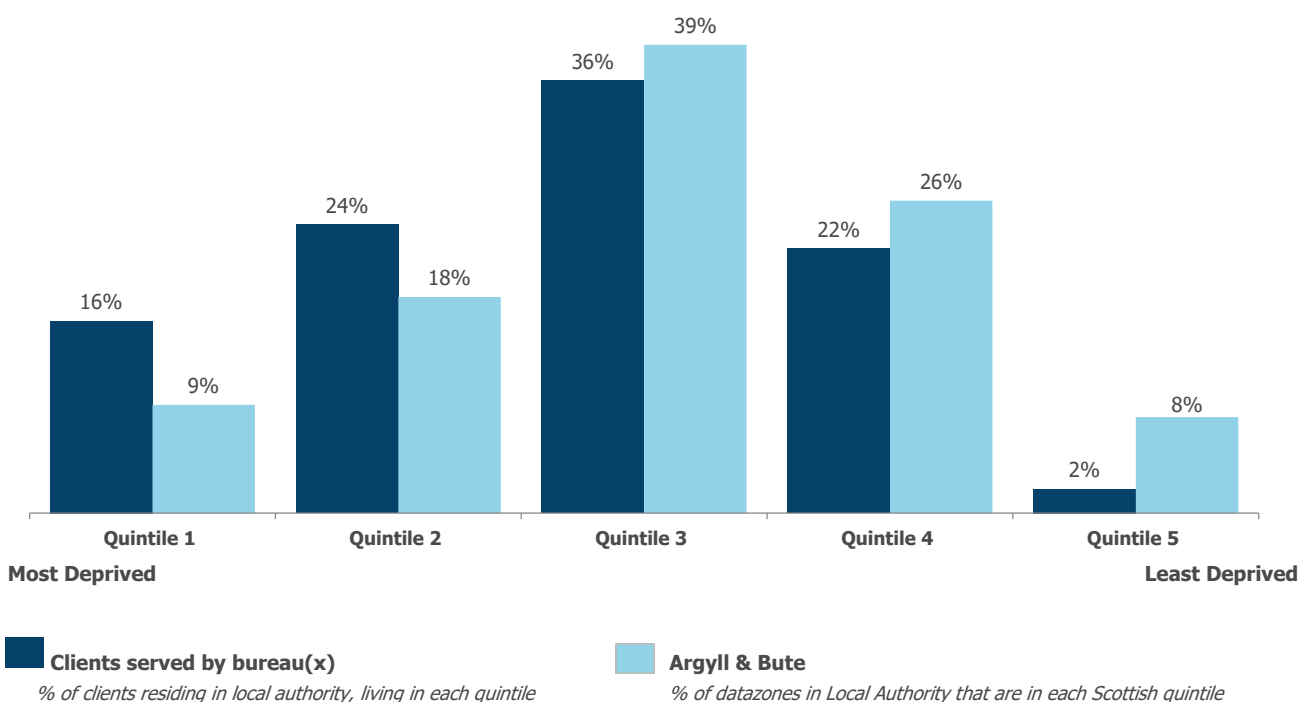
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	1,480	Housing	211
Consumer	124	Immigration, Asylum and Nationality	15
Debt	242	Legal Proceedings	92
Discrimination	6	NHS Concern or Complaint	309
Education	17	Relationship	105
Employment	229	Tax	78
Finance and Charitable Support	134	Travel, Transport and Holidays	38
Health and Community Care	48	Utilities and Communications	73

In total the bureau gave advice

3,201 times

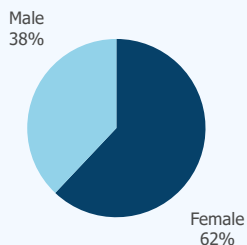
Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



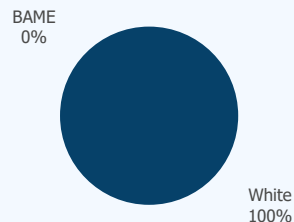
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2018*

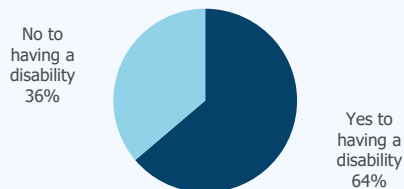
Gender



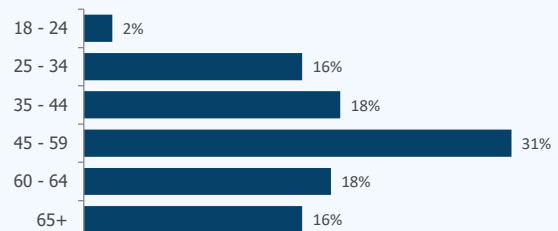
Ethnicity



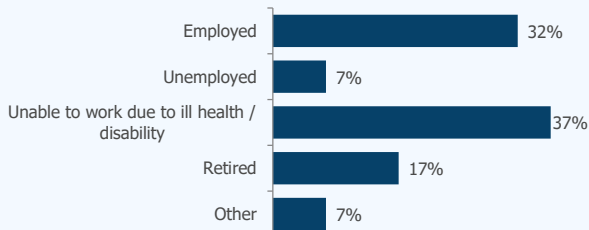
Disability



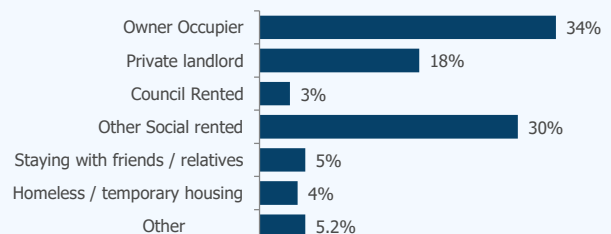
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million