

# Citizens Advice service in Scotland

Angus North & Mearns

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Angus North & Mearns

contains the following member bureau(x)

Angus CAB and Kincardine & Mearns CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	4,867
helping clients gain	£3.0 million

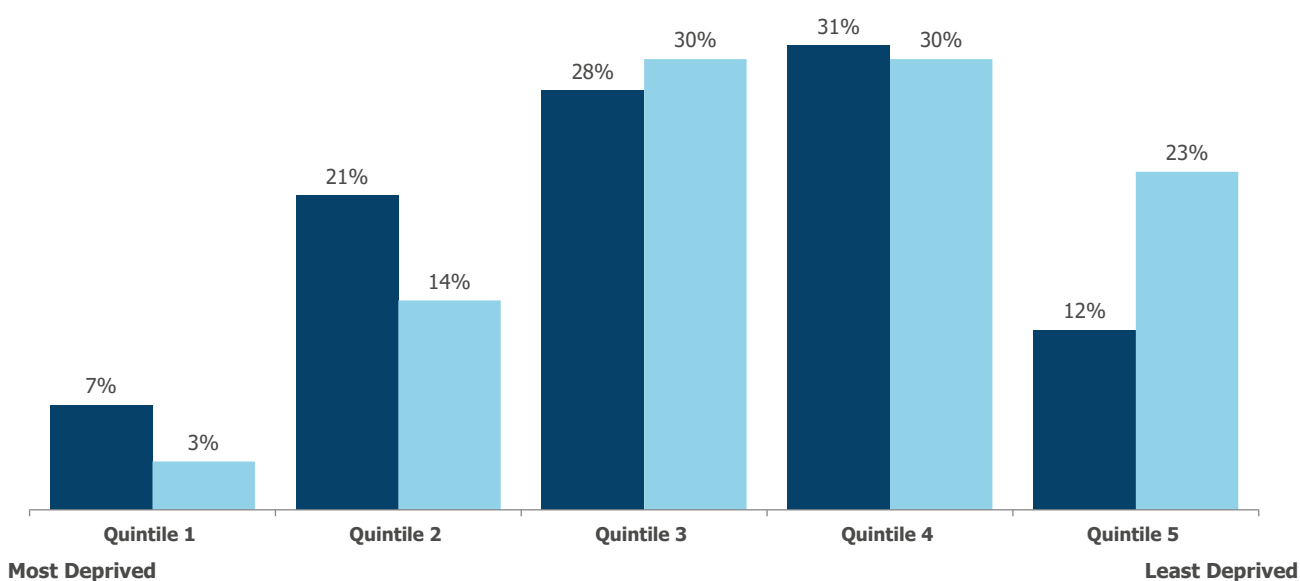
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	9,440	Housing	951
Consumer	417	Immigration, Asylum and Nationality	110
Debt	3,264	Legal Proceedings	537
Discrimination	32	NHS Concern or Complaint	283
Education	48	Relationship	523
Employment	1,134	Tax	670
Finance and Charitable Support	1,243	Travel, Transport and Holidays	316
Health and Community Care	293	Utilities and Communications	771

***In total the bureau gave advice***

***20,032 times***

### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



**■ Clients served by bureau(x)**

*% of clients seen residing in each quintile*

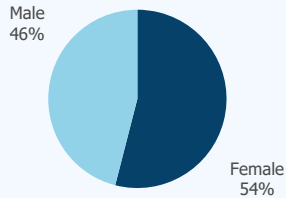
**■ Angus North & Mearns**

*% of datazones in constituency that are in each Scottish quintile*

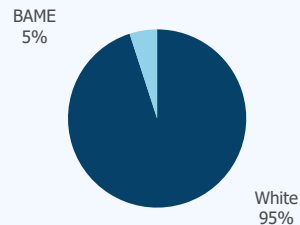
### National profile of clients served by Citizens Advice Bureaux

\*based on a sample from November 2018

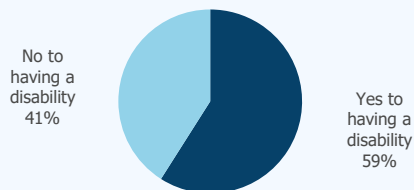
#### Gender



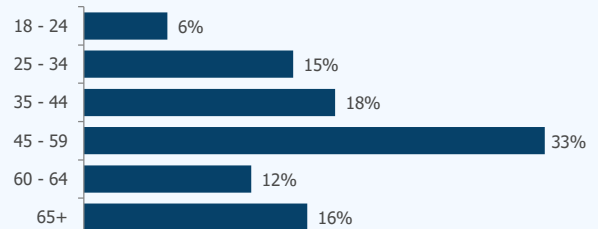
#### Ethnicity



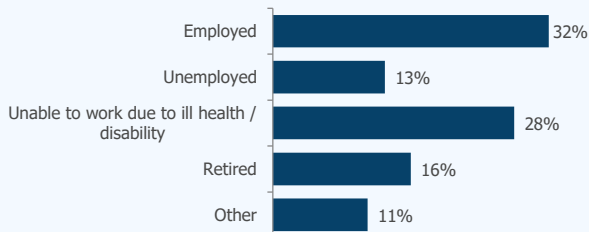
#### Disability



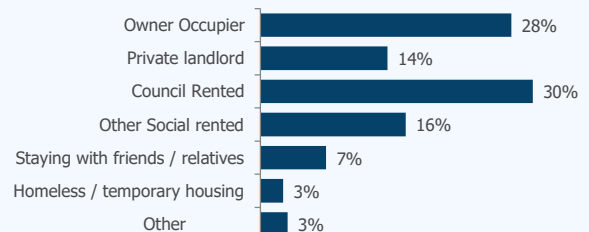
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million