

Citizens Advice service in Scotland

Local Authority Statistics 2019-20

Angus

Local Authority

contains the following member bureau(x)

Angus

Angus CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2019-20

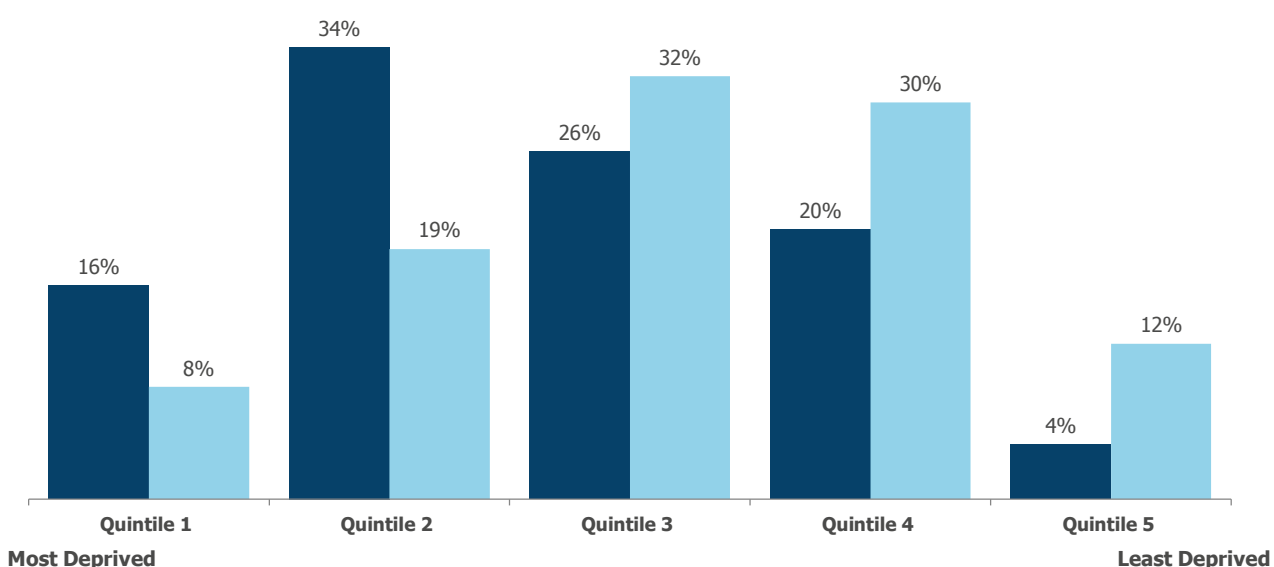
clients	4,359
helping clients gain	£2.1 million

Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	8,016	Housing	545
Consumer	322	Immigration, Asylum and Nationality	154
Debt	1,582	Legal Proceedings	362
Discrimination	24	NHS Concern or Complaint	203
Education	47	Relationship	363
Employment	826	Tax	608
Finance and Charitable Support	936	Travel, Transport and Holidays	319
Health and Community Care	217	Utilities and Communications	794

In total the bureau gave advice 15,318 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



Clients served by bureau(x)

% of clients residing in local authority, living in each quintile

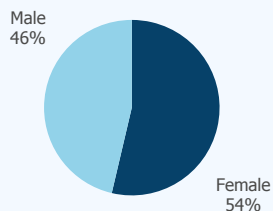
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% of datazones in Local Authority that are in each Scottish quintile

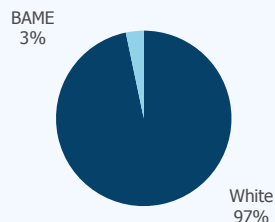
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2019*

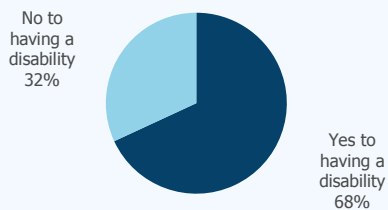
Gender



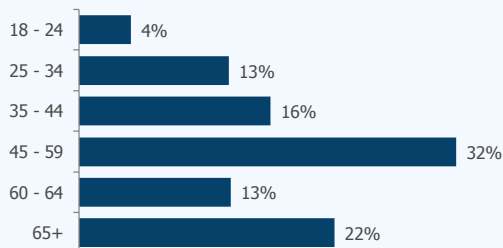
Ethnicity



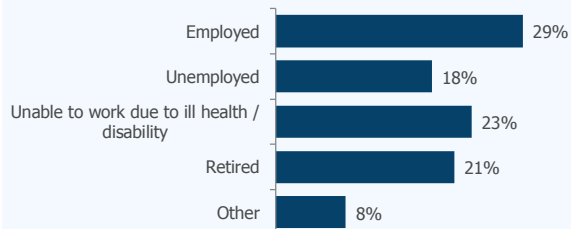
Disability



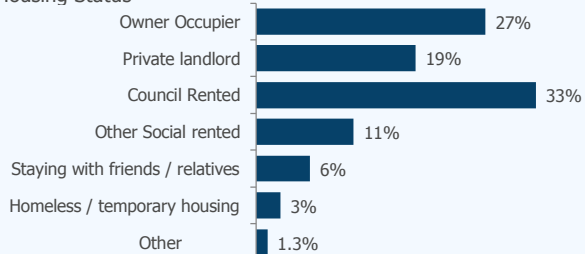
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	188,000
Pieces of advice given	675,000
Community Locations	290+
Number of paid staff and volunteers	3,350
Value of volunteer hours annually	£11 million