

Local Authority

Angus

contains the following member bureau(x)

Angus CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	3,932
helping clients gain	£1.8 million

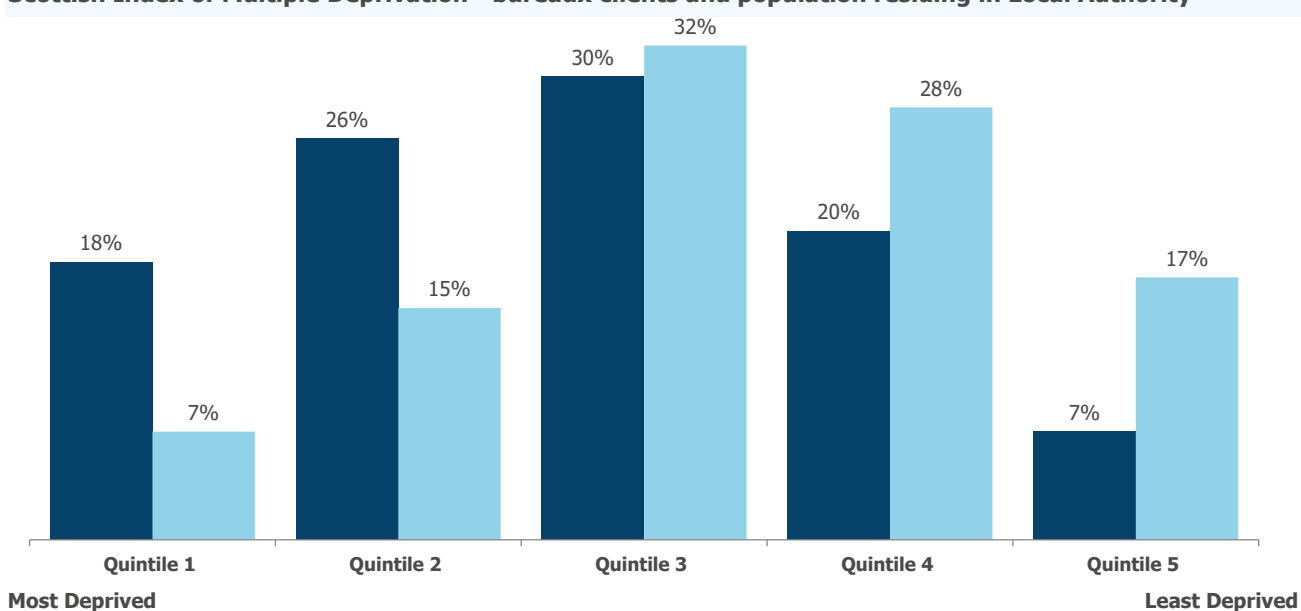
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	7,595	Housing	720
Consumer	311	Immigration, Asylum and Nationality	78
Debt	2,095	Legal Proceedings	328
Discrimination	24	NHS Concern or Complaint	274
Education	43	Relationship	388
Employment	895	Tax	559
Finance and Charitable Support	1,112	Travel, Transport and Holidays	256
Health and Community Care	221	Utilities and Communications	692

In total the bureau gave advice

15,591 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



■ Clients served by bureau(x)

% of clients residing in local authority, living in each quintile

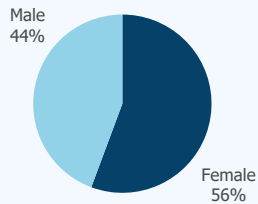
■ Angus

% of datazones in Local Authority that are in each Scottish quintile

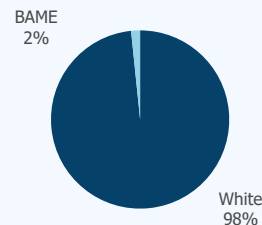
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2018*

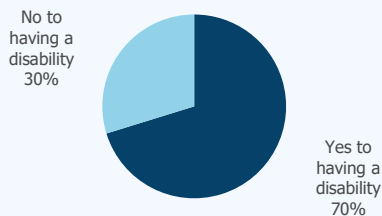
Gender



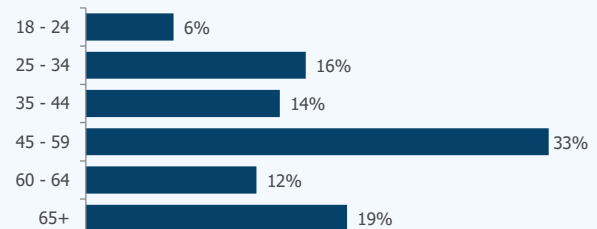
Ethnicity



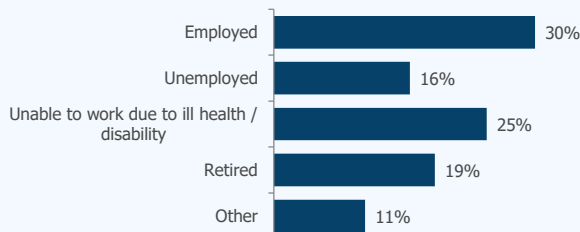
Disability



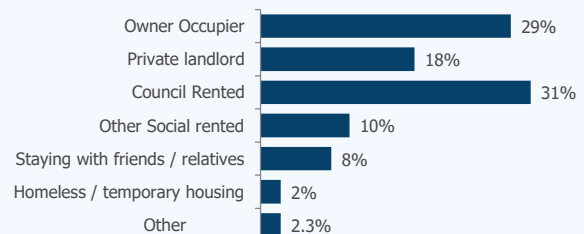
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million