

# Citizens Advice service in Scotland

Almond Valley

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Almond Valley

contains the following member bureau(x)

CAB West Lothian

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	4,087
helping clients gain	£1.6 million

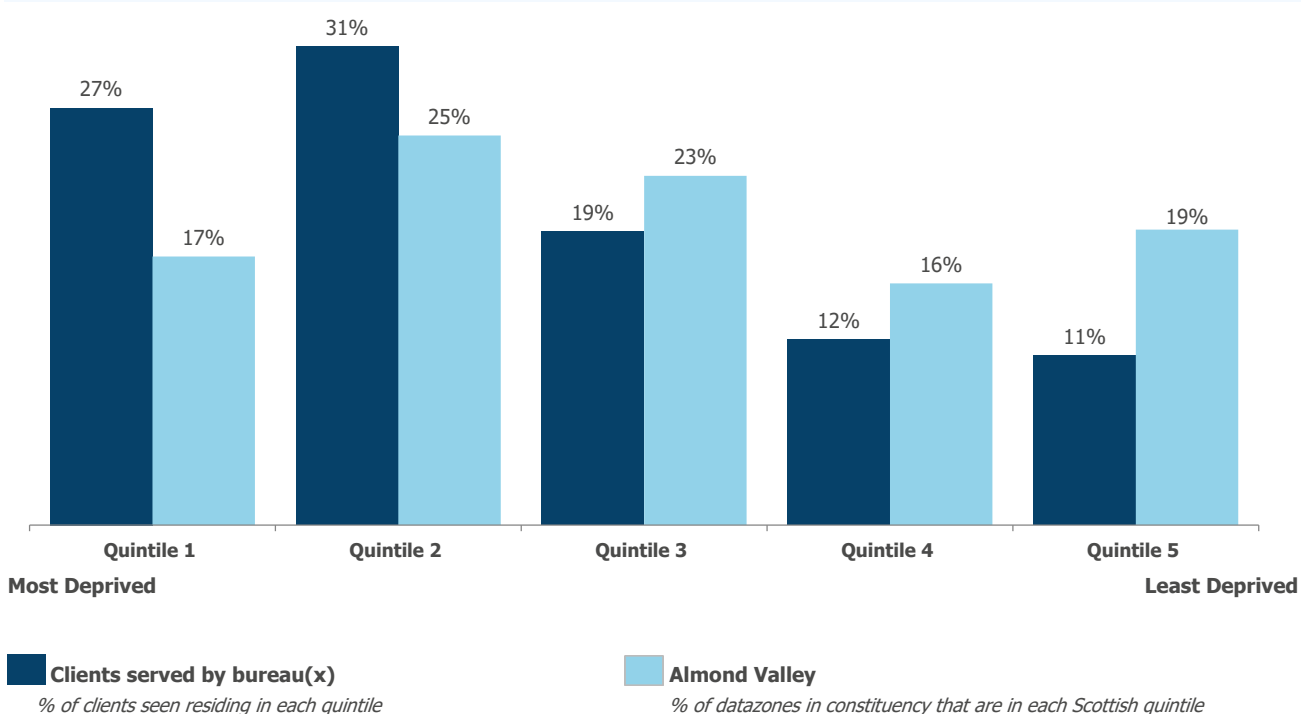
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	4,448	Housing	981
Consumer	396	Immigration, Asylum and Nationality	127
Debt	1,325	Legal Proceedings	930
Discrimination	15	NHS Concern or Complaint	102
Education	49	Relationship	554
Employment	982	Tax	399
Finance and Charitable Support	605	Travel, Transport and Holidays	210
Health and Community Care	208	Utilities and Communications	385

**In total the bureau gave advice**

**11,716 times**

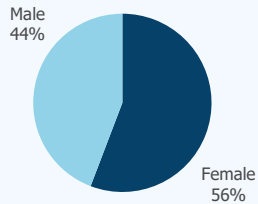
### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



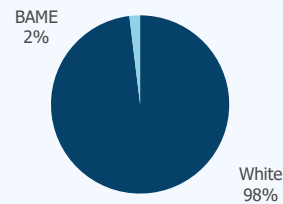
### Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

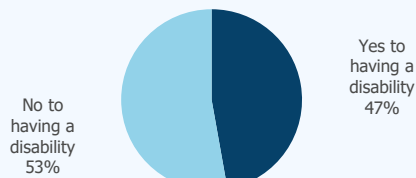
#### Gender



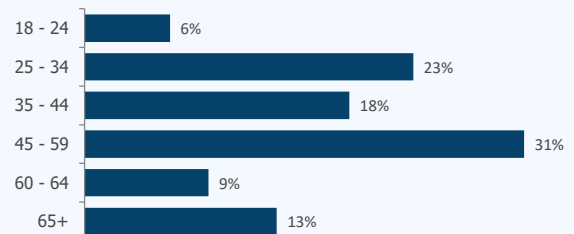
#### Ethnicity



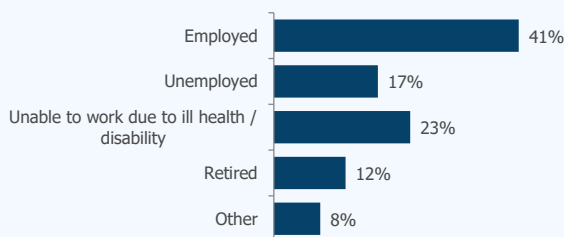
#### Disability



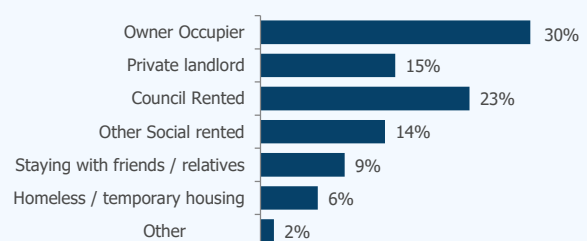
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million