

Citizens Advice service in Scotland

Airdrie & Shotts

Holyrood Constituency statistics 2018-19

Holyrood Constituency

Airdrie & Shotts

contains the following member bureau(x)

Airdrie CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients 3,124

helping clients gain £1.6 million

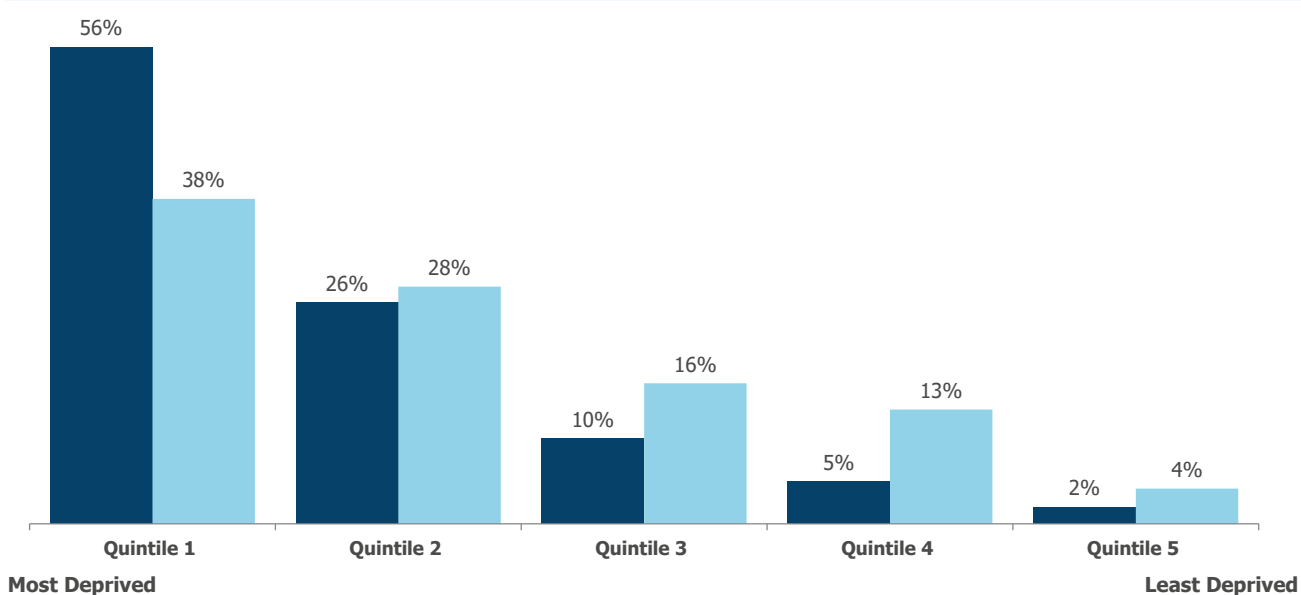
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	6,129	Housing	832
Consumer	146	Immigration, Asylum and Nationality	24
Debt	1,753	Legal Proceedings	1,219
Discrimination	4	NHS Concern or Complaint	18
Education	50	Relationship	187
Employment	286	Tax	293
Finance and Charitable Support	1,001	Travel, Transport and Holidays	192
Health and Community Care	106	Utilities and Communications	711

In total the bureau gave advice

12,951 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



■ Clients served by bureau(x)

% of clients seen residing in each quintile

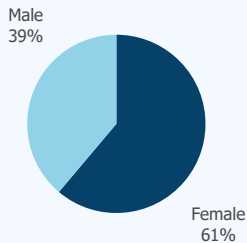
■ Airdrie & Shotts

% of datazones in constituency that are in each Scottish quintile

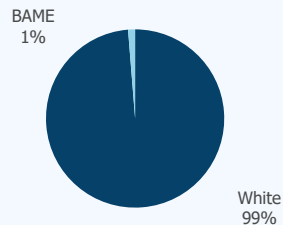
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

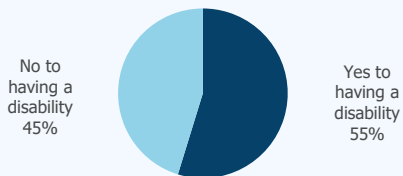
Gender



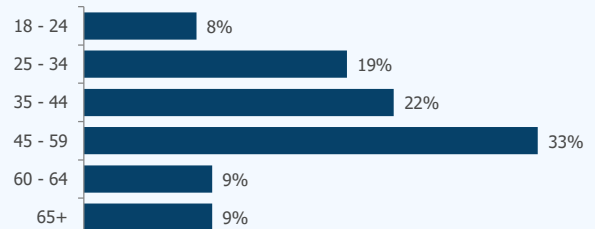
Ethnicity



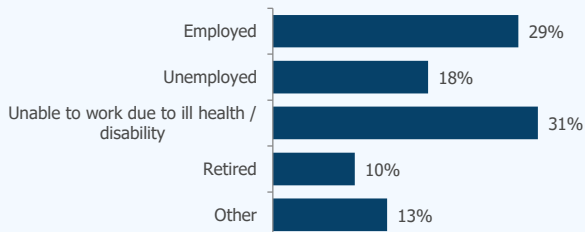
Disability



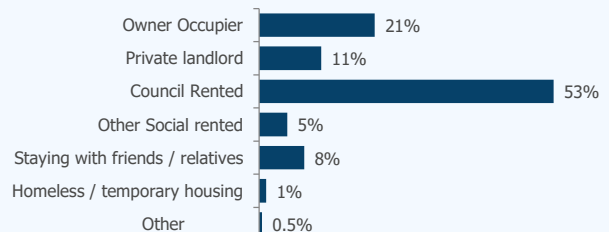
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million