

Citizens Advice service in Scotland

Aberdeenshire West

Holyrood Constituency statistics 2018-19

Holyrood Constituency

Aberdeenshire West

contains the following member bureau(x)

South West Aberdeenshire CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	1,448
helping clients gain	£1.7 million

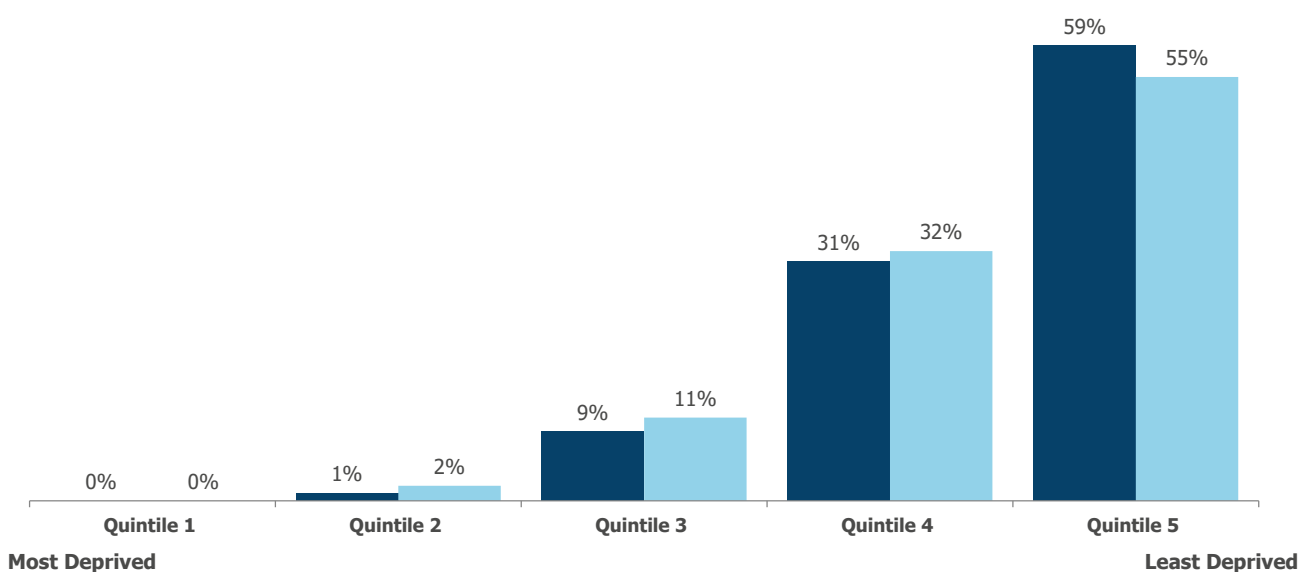
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	3,380	Housing	250
Consumer	169	Immigration, Asylum and Nationality	59
Debt	867	Legal Proceedings	484
Discrimination	14	NHS Concern or Complaint	20
Education	45	Relationship	378
Employment	379	Tax	385
Finance and Charitable Support	539	Travel, Transport and Holidays	142
Health and Community Care	115	Utilities and Communications	419

In total the bureau gave advice

7,645 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



■ Clients served by bureau(x)

% of clients seen residing in each quintile

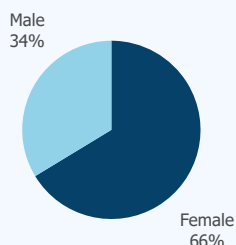
■ Aberdeenshire West

% of datazones in constituency that are in each Scottish quintile

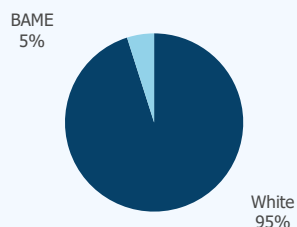
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

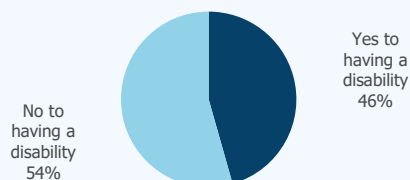
Gender



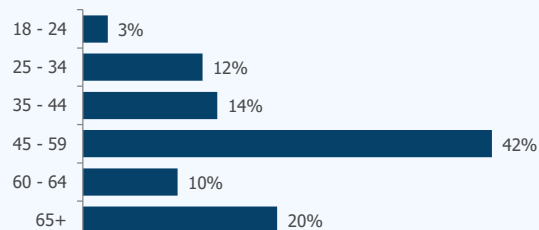
Ethnicity



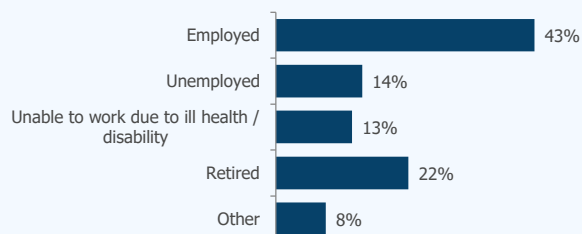
Disability



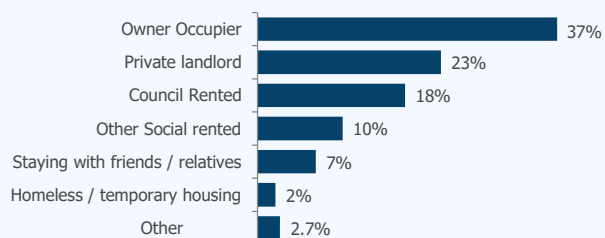
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million