

# Citizens Advice service in Scotland

Aberdeenshire East

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Aberdeenshire East

contains the following member bureau(x)

Turiff CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	795
helping clients gain	£0.9 million

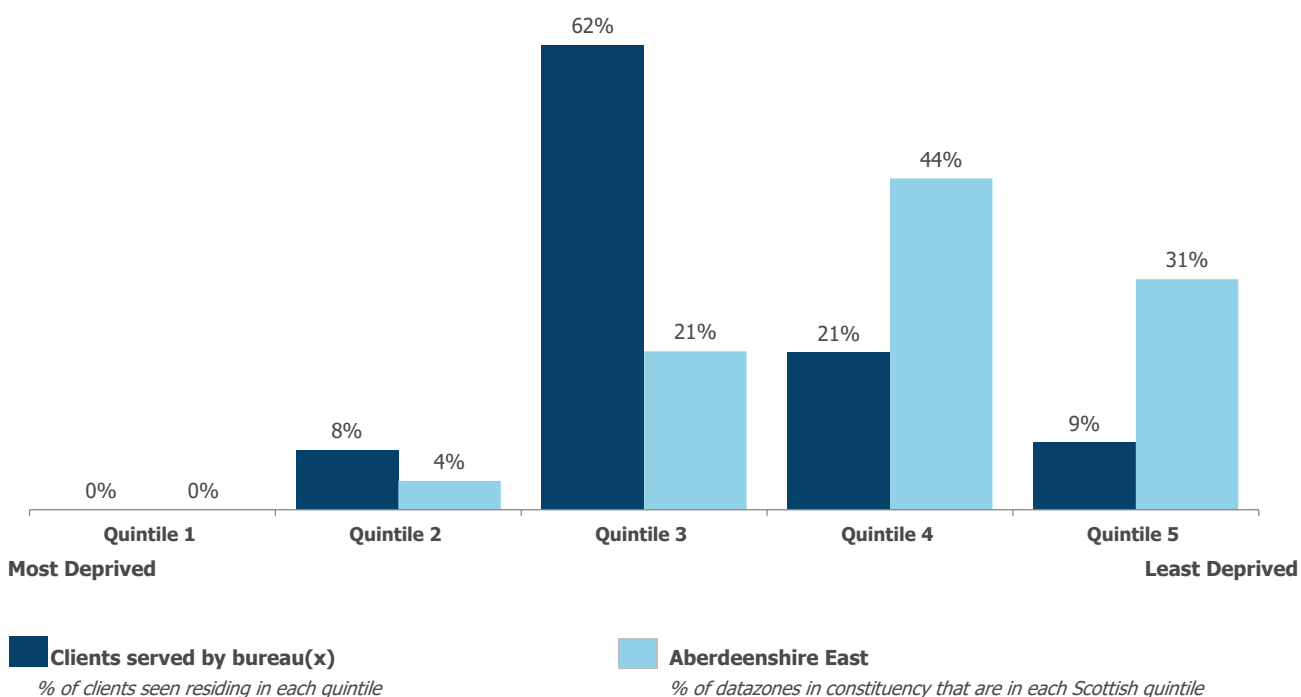
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	1,867	Housing	159
Consumer	68	Immigration, Asylum and Nationality	22
Debt	723	Legal Proceedings	152
Discrimination	9	NHS Concern or Complaint	11
Education	10	Relationship	103
Employment	164	Tax	170
Finance and Charitable Support	172	Travel, Transport and Holidays	48
Health and Community Care	65	Utilities and Communications	87

***In total the bureau gave advice***

***3,830 times***

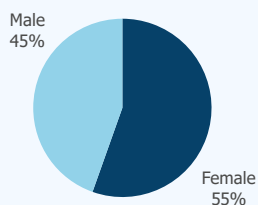
### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



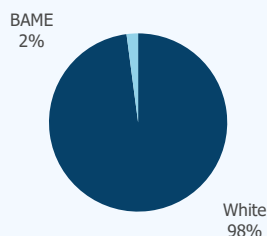
### Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

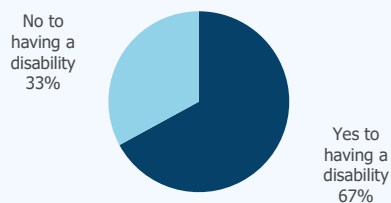
#### Gender



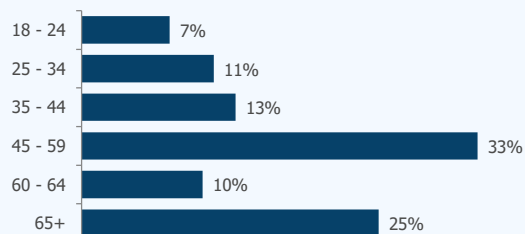
#### Ethnicity



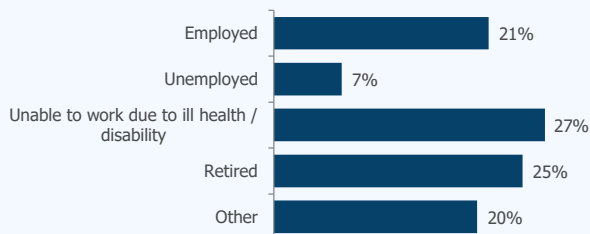
#### Disability



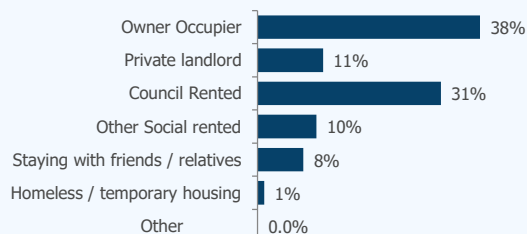
#### Age



#### Employment



#### Housing Status



#### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

#### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million