

Citizens Advice service in Scotland

Aberdeenshire

Local Authority Statistics 2018-19

Local Authority

contains the following member bureau(x)

Aberdeenshire

Banff & Buchan CAB, Kincardine & Mearns CAB, South West Aberdeenshire CAB and Turriff CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

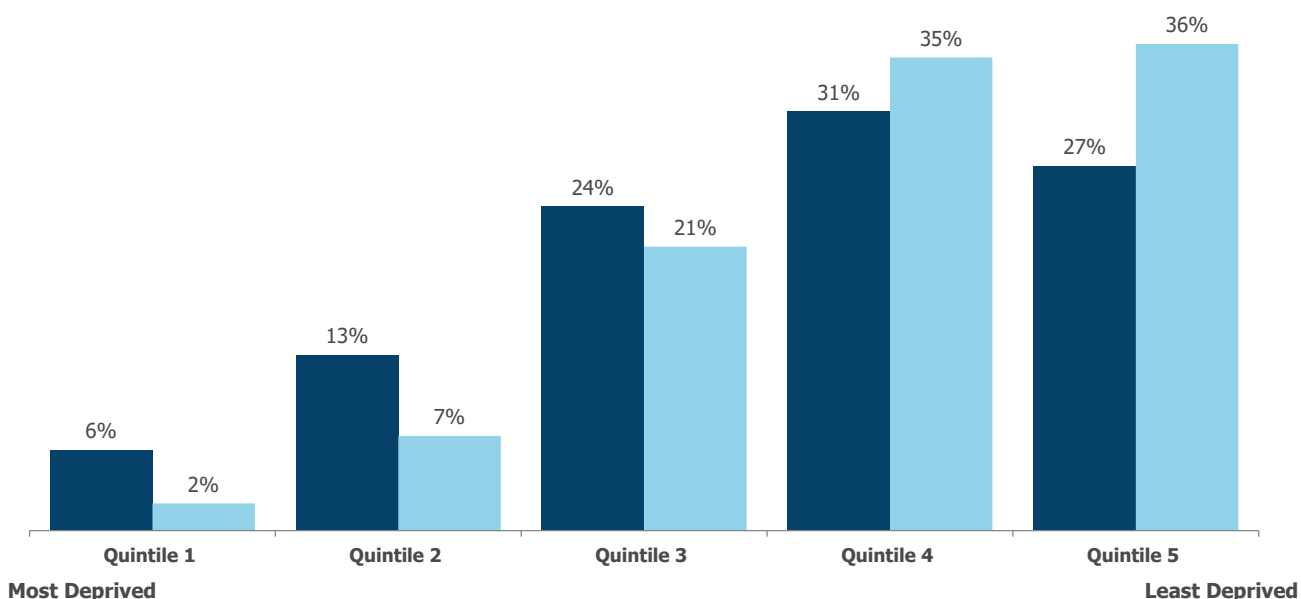
clients	5,437
helping clients gain	£5.0 million

Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	9,037	Housing	904
Consumer	503	Immigration, Asylum and Nationality	154
Debt	4,438	Legal Proceedings	1,059
Discrimination	38	NHS Concern or Complaint	255
Education	77	Relationship	842
Employment	1,211	Tax	771
Finance and Charitable Support	1,135	Travel, Transport and Holidays	322
Health and Community Care	303	Utilities and Communications	683

In total the bureau gave advice 21,732 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



Clients served by bureau(x)

% of clients residing in local authority, living in each quintile

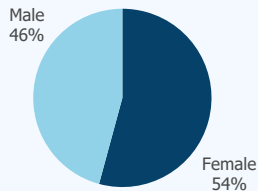
Aberdeenshire

% of datazones in Local Authority that are in each Scottish quintile

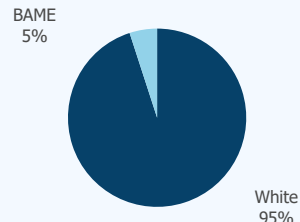
National profile of clients served by Citizens Advice Bureaux

**based on a sample from November 2018*

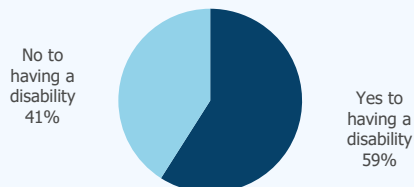
Gender



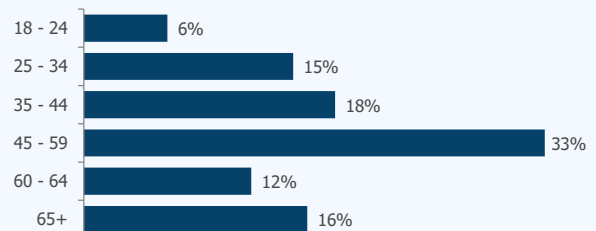
Ethnicity



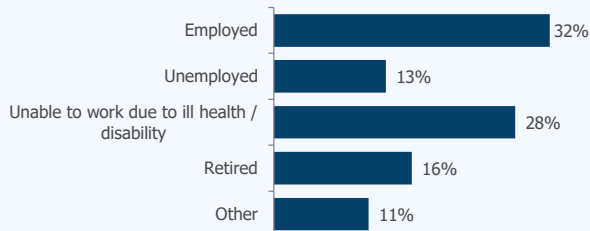
Disability



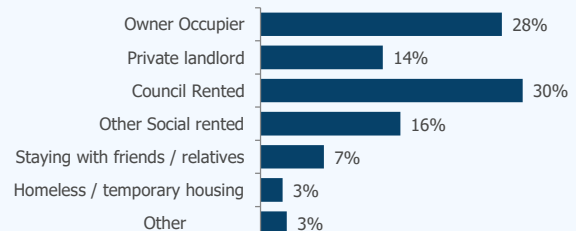
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million