

Citizens Advice service in Scotland

Holyrood Constituency statistics 2018-19

Aberdeen South & North Kincardine

Holyrood Constituency

Aberdeen South & North Kincardine

contains the following member bureau(x)

Aberdeen CAB and Kincardine & Mearns CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	7,261
helping clients gain	£5.8 million

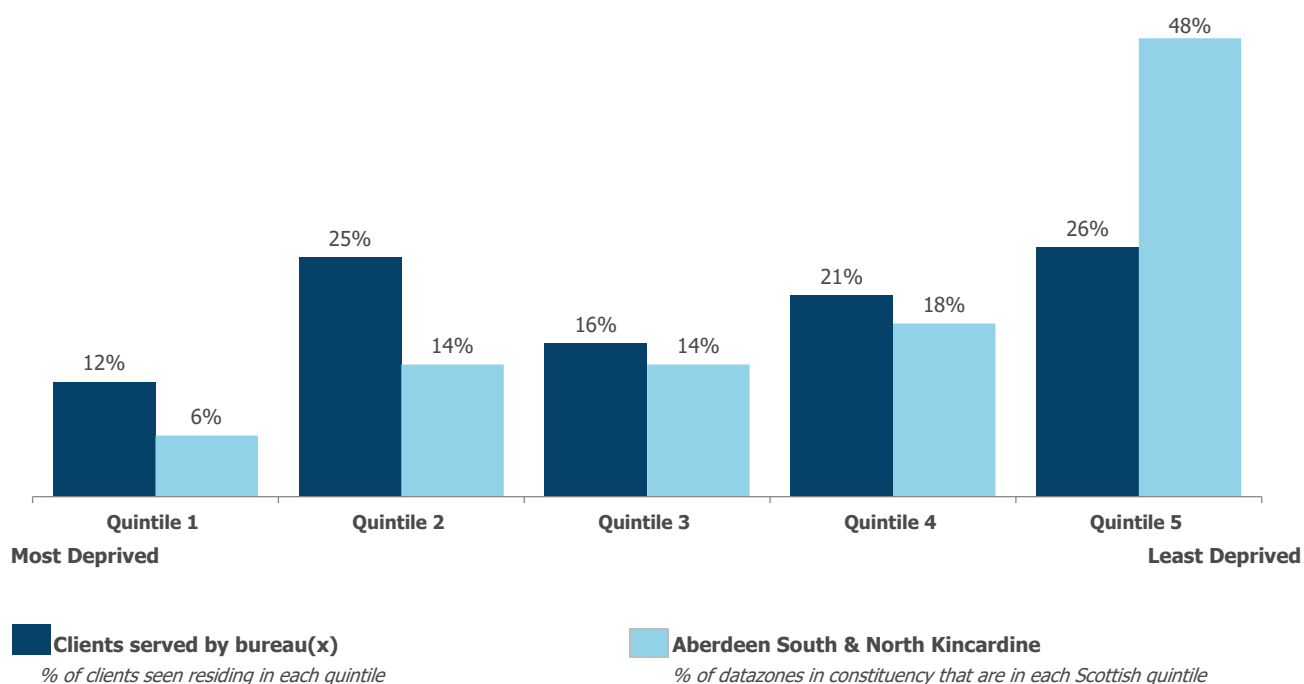
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	9,900	Housing	1,147
Consumer	465	Immigration, Asylum and Nationality	378
Debt	4,793	Legal Proceedings	1,153
Discrimination	55	NHS Concern or Complaint	211
Education	84	Relationship	858
Employment	2,118	Tax	876
Finance and Charitable Support	1,424	Travel, Transport and Holidays	897
Health and Community Care	286	Utilities and Communications	352

In total the bureau gave advice

24,997 times

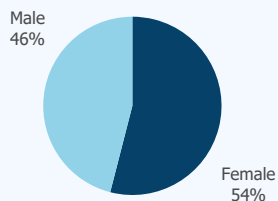
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



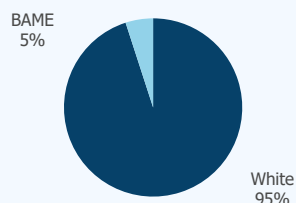
National profile of clients served by Citizens Advice Bureaux

*based on a sample from November 2018

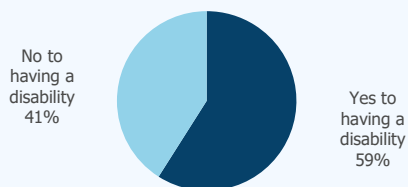
Gender



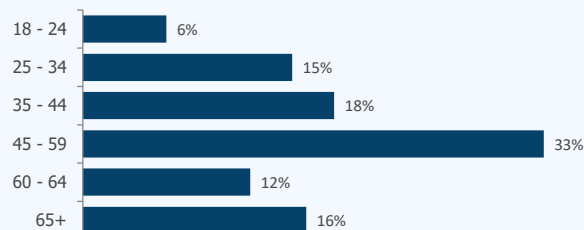
Ethnicity



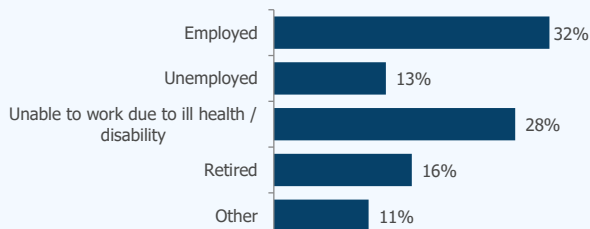
Disability



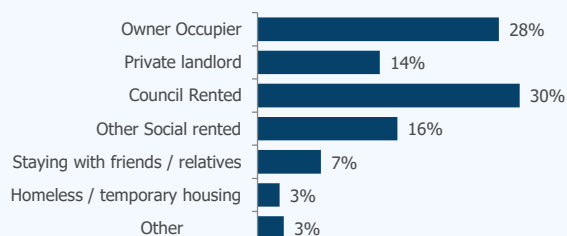
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million