

# Citizens Advice service in Scotland

Aberdeen Donside

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Aberdeen Donside

contains the following member bureau(x)

Aberdeen CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	6,326
helping clients gain	£4.7 million

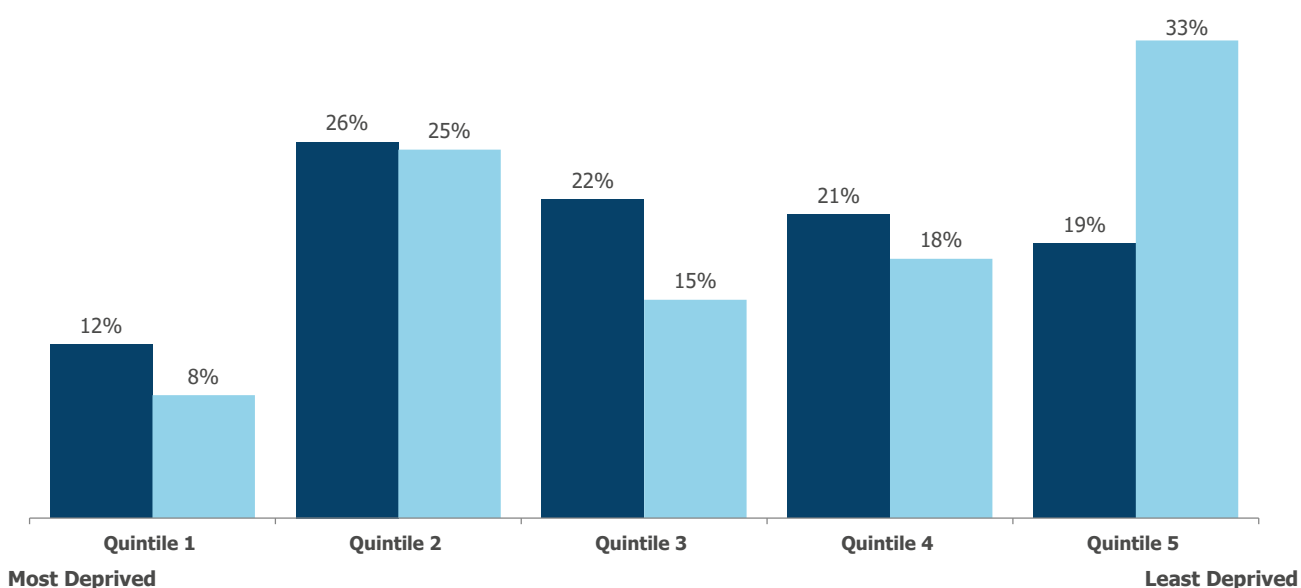
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	8,055	Housing	916
Consumer	359	Immigration, Asylum and Nationality	346
Debt	3,624	Legal Proceedings	944
Discrimination	47	NHS Concern or Complaint	202
Education	79	Relationship	723
Employment	1,879	Tax	765
Finance and Charitable Support	1,293	Travel, Transport and Holidays	837
Health and Community Care	214	Utilities and Communications	273

***In total the bureau gave advice***

***20,556 times***

### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



**■ Clients served by bureau(x)**

*% of clients seen residing in each quintile*

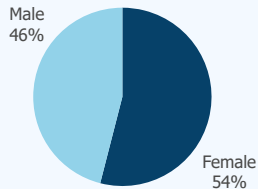
**■ Aberdeen Donside**

*% of datazones in constituency that are in each Scottish quintile*

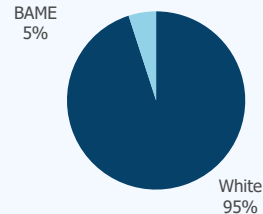
### National profile of clients served by Citizens Advice Bureaux

*\*based on a sample from November 2018*

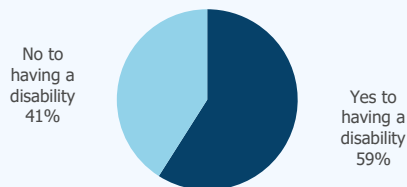
#### Gender



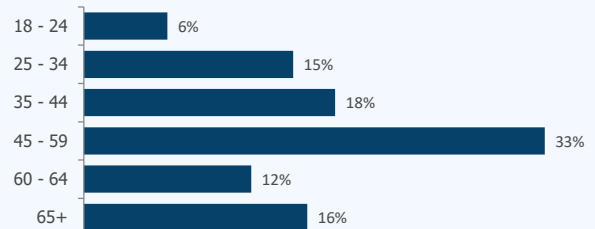
#### Ethnicity



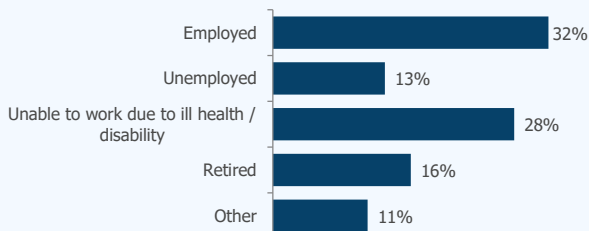
#### Disability



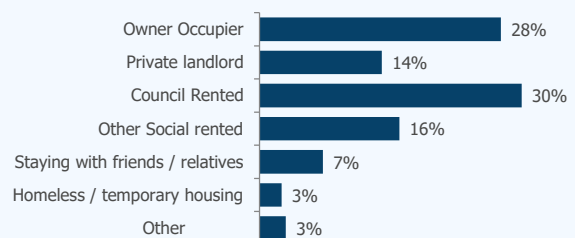
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million