

# Citizens Advice service in Scotland

## Local Authority Statistics 2021-22

Aberdeen City

### Local Authority

### Aberdeen City

(Clients residing in the Local Authority area, where postcode is known)

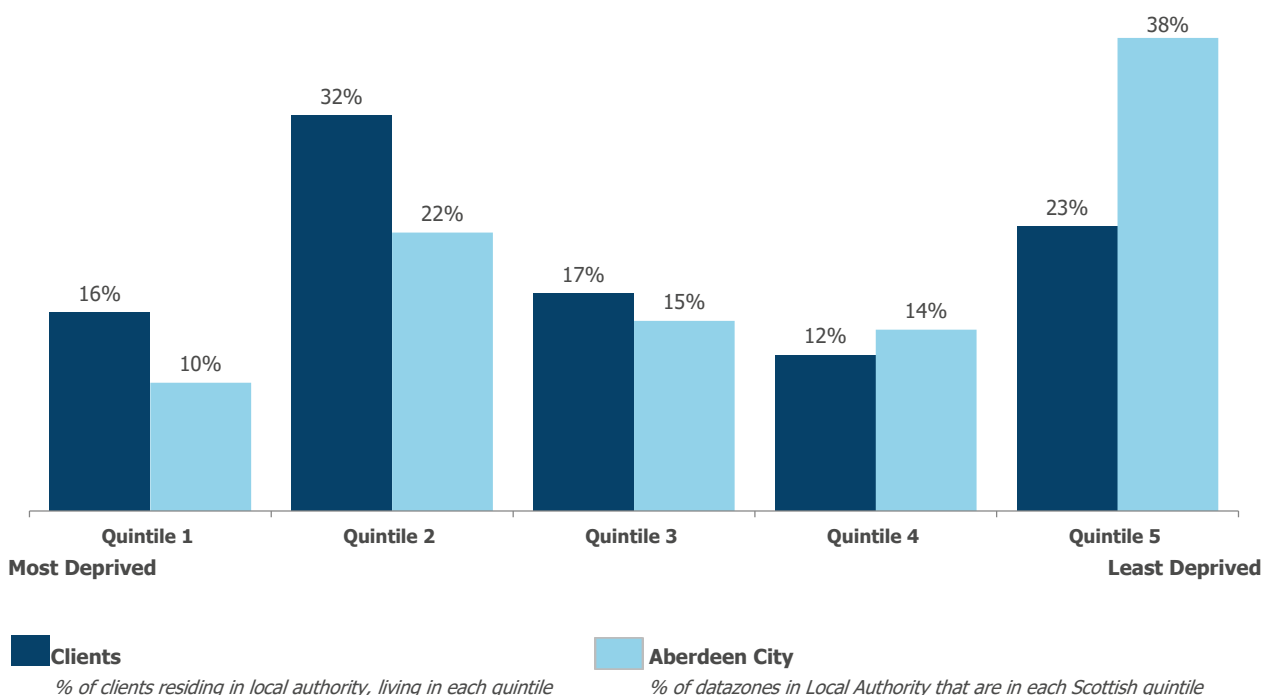
In 2021-22, the CAB service provided advice to...

clients	4,923
helping clients gain	£4.2 million

### Areas of advice for clients residing within Local Authority

Benefits	39.5%	Housing	5.1%
Consumer	2.5%	Immigration, Asylum and Nationality	5.9%
Debt	13.6%	Legal Proceedings	5.8%
Discrimination	0.6%	NHS Concern or Complaint	1.8%
Education	0.6%	Relationship	3.2%
Employment	6.9%	Tax	4.4%
Finance and Charitable Support	4.9%	Travel, Transport and Holidays	2.3%
Health and Community Care	0.9%	Utilities and Communications	2.3%

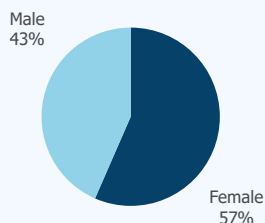
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



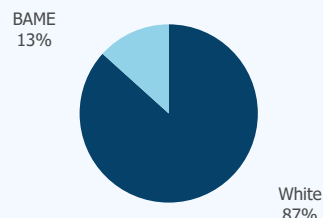
### Profile of clients residing within Local Authority

(Where the client profile is known)

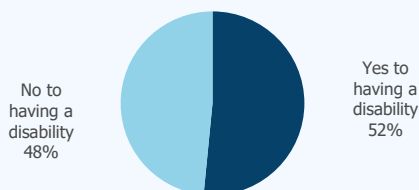
#### Gender



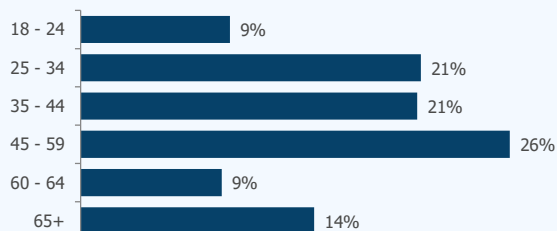
#### Ethnicity



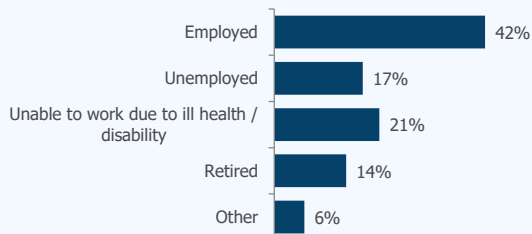
#### Disability



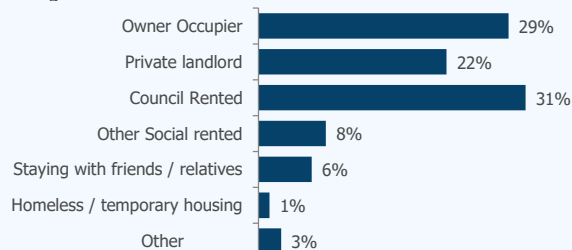
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	174,500
Issues discussed	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million