

# Citizens Advice service in Scotland

Aberdeen City

## Local Authority Statistics 2020-21

### Local Authority

### Aberdeen City

(Clients residing in the Local Authority area, where postcode is known)

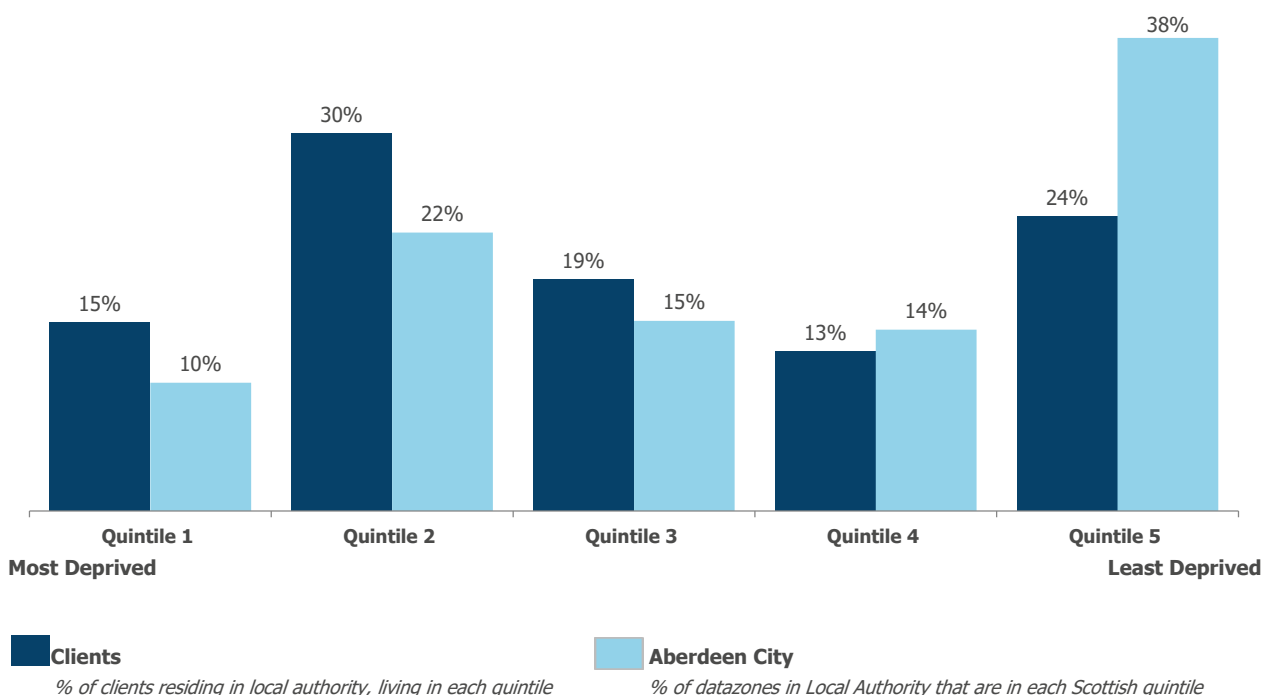
In 2020-21, the CAB service provided advice to...

clients	5,471
helping clients gain	£4.9 million

### Areas of advice for clients residing within Local Authority

Benefits	40.5%	Housing	4.9%
Consumer	2.7%	Immigration, Asylum and Nationality	3.5%
Debt	10.0%	Legal Proceedings	5.3%
Discrimination	0.4%	NHS Concern or Complaint	1.3%
Education	0.6%	Relationship	2.9%
Employment	13.6%	Tax	5.0%
Finance and Charitable Support	4.3%	Travel, Transport and Holidays	2.6%
Health and Community Care	0.8%	Utilities and Communications	1.5%

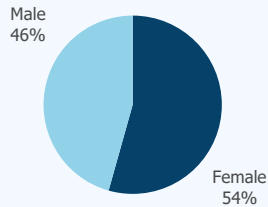
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



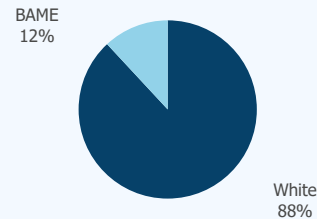
### Profile of clients residing within Local Authority

(Where the client profile is known)

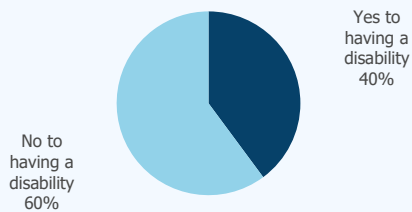
#### Gender



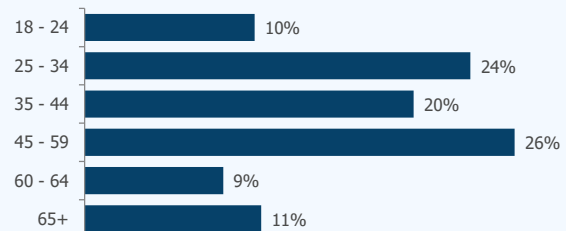
#### Ethnicity



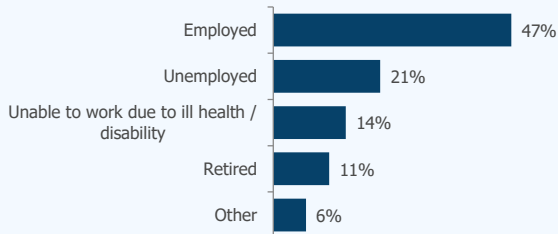
#### Disability



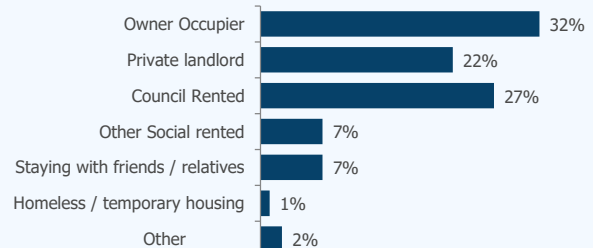
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million