

Citizens Advice service in Scotland

Aberdeen City

Local Authority Statistics 2018-19

Local Authority

Aberdeen City

contains the following member bureau(x)

Aberdeen CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	6,326
helping clients gain	£4.7 million

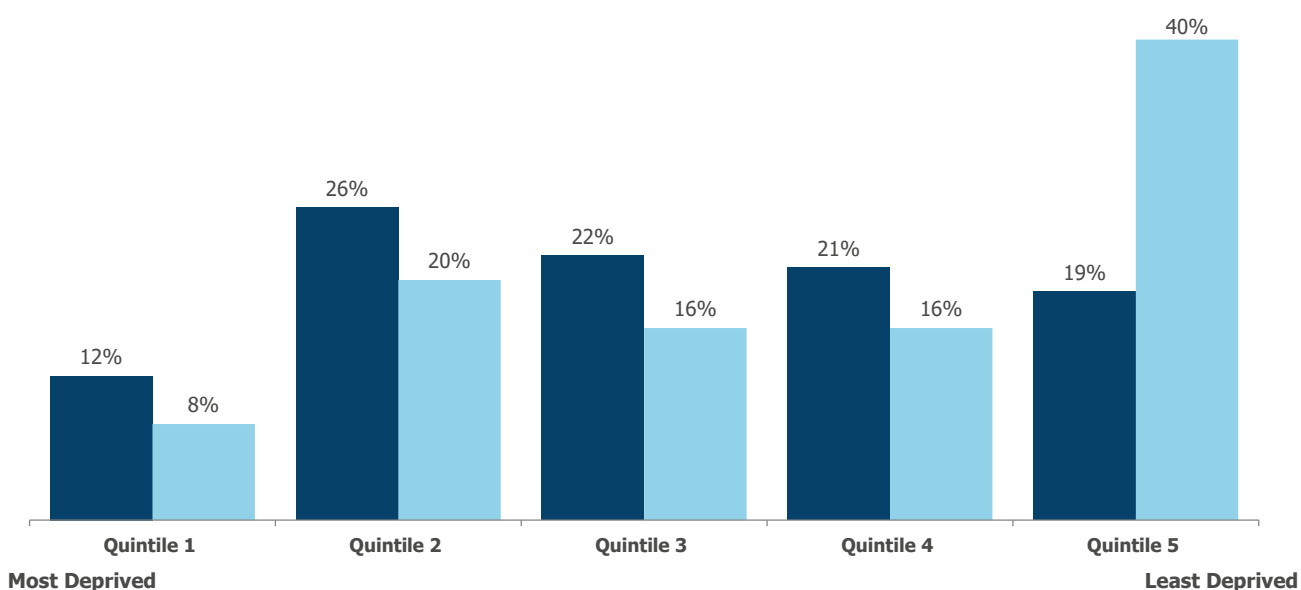
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	8,055	Housing	916
Consumer	359	Immigration, Asylum and Nationality	346
Debt	3,624	Legal Proceedings	944
Discrimination	47	NHS Concern or Complaint	202
Education	79	Relationship	723
Employment	1,879	Tax	765
Finance and Charitable Support	1,293	Travel, Transport and Holidays	837
Health and Community Care	214	Utilities and Communications	273

In total the bureau gave advice

20,556 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



■ Clients served by bureau(x)

■ Aberdeen City

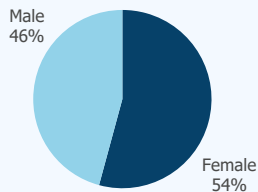
% of clients residing in local authority, living in each quintile

% of datazones in Local Authority that are in each Scottish quintile

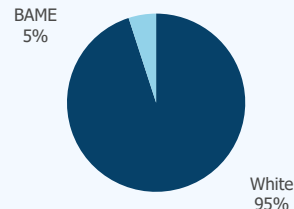
National profile of clients served by Citizens Advice Bureaux

**based on a sample from November 2018*

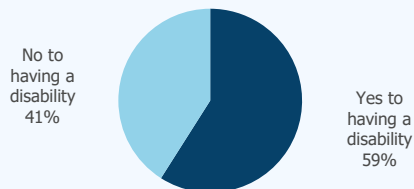
Gender



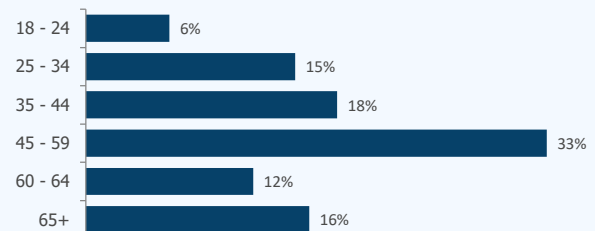
Ethnicity



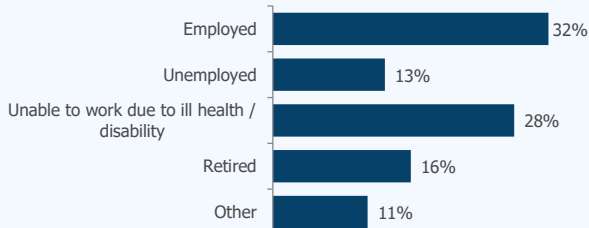
Disability



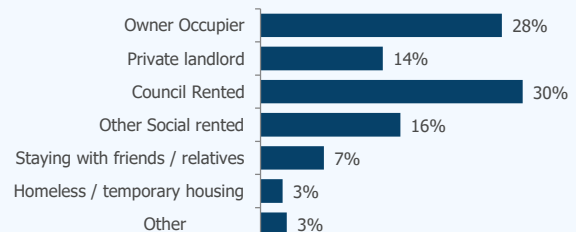
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million