

Citizens Advice Scotland
1st Floor
Spectrum House
2 Powderhall Road
Edinburgh
EH7 4GB

Tel: 0131 550 1000
Fax: 0131 550 1001



Useful websites for social policy work

Access to Justice

[Scottish Courts – welcome page](#)

Advice

Citizens Advice

[Citizens Advice - England & Wales](#)

[Citizens Advice Scotland](#)

[Citizens Advice Northern Ireland](#)

Other sources of advice

[London Advice Services Alliance. An expert resource for advisers](#)

[DWP – Consultation papers](#)

Benefits

[RightsNet - the welfare rights website for advice workers](#)

[Independent review service for the Social Fund](#)

[DWP benefits and services \(A-Z\)](#)

[The Pension Service – pension credit](#)

[Child Poverty Action Group](#)

[Tax help for those on low incomes](#)

Benefit Fraud

<http://www.audit-scotland.gov.uk>

Consumer

Banks

[The Banking Codes Standards Boards](#)

[BBA - The British Bankers Association](#)

[Trading Standards Central - Trading Standards and Consumer Protection information for the UK](#)

[Scottish Consumer Council](#)

[Office of Fair Trading - Home page](#)

[CBI - Confederation of British Industry](#)

[FSA – The Financial Services Authority](#)

[BIS – Consumer issues](#)

[Which? - Campaigns page](#)

Utilities

[Consumer Focus Scotland](#)

[Energy Action Scotland](#)

[Ofcom](#)

[Ofgem](#)

Debt

[Money Advice Scotland](#)

[Debt on our Doorstep](#)

[Credit Today - Online Magazine](#)

Disability

[Capability Scotland](#)

[DisabledGo](#)

[BBC - Ouch!](#)

[Royal National Institute for the Blind](#)

[RNID for deaf and hard of hearing people](#)

[Epilepsy Scotland](#)

[Mental Health Foundation](#)

Discrimination

[Equality and Human Rights Commission](#)

The Scottish Association of Citizens Advice Bureaux -
Citizens Advice Scotland (Scottish charity number SC016637)

Employment

[Incomes Data Services - Home Page](#)

[Equality and Human Rights Commission](#)

[Tribunals Ervice - Employment](#)

[DWP – Working age products](#)

[Scottish Low Pay Unit](#)

[Acas - Advisory, Conciliation and Arbitration Service.](#)

[Directgov - Guidance on employment rights](#)

Family

[One Parent Families](#)

[DWP – Children and families products](#)

[Inland Revenue Tax Credits](#)

Health

[NHS QIS - NHS Quality Improvement Scotland](#)

Housing

[Shelter The National Campaign for Homeless People](#)

[Shelter Scotland](#)

[Scottish Government – Housing and Regeneration Directorate](#)

[Scottish Housing Regulator](#)

[Energy Action Scotland](#)

Local Authorities

[COSLA](#)

[Audit Scotland – Performance indicators](#)

[DirectGov – Directory of local councils](#)

Parliament

UK Parliament

[DirectGov](#)

[Houses of Parliament](#)

[Scotland Office](#)

[Ministry of Justice](#)

[Department of the Official Report \(Hansard\)](#)

Scottish Parliament
[Scottish Executive](#)
[Scottish Parliament](#)
[Scottish Parliament - What's New?](#)
[Devolved and reserved matters](#)

European Parliament
[Europa – Gateway to the European Union](#)
[Office of Public Sector Information - Legislation Homepage](#)
[ePolitix.com](#)

Political parties
[Scottish Conservative Party](#)
[Scottish Green Party](#)
[Scottish Labour](#)
[Scottish Liberal Democrats](#)
[Scottish Nationalist Party](#)
[Scottish Socialist Party](#)

[Green Party](#)
[Conservative Party](#)
[Labour Party](#)
[Liberal Democrats](#)

Pensions

[The Pension Service](#)
[FSA – Pensions and retirement](#)

Poverty

[Scottish Poverty Information Unit](#)
[Poverty home page](#)
[Child Poverty Action Group](#)

Social Policy

[UK Data Archive.](#)
[INTUTE – social welfare research](#)
[Centre for Public Policy and Management \(CPPM\)](#)
[CPPM - Introduction to Social Policy](#)
[Friends of the Earth - Scotland](#)
[British Library – Social work, social policy & administration](#)
[New Economics Foundation Homepage](#)
[Scottish Executive Public Appointments](#)

Statistics

[One Parent Families factfile](#)

[National Statistics Online](#)

[MORI - Recent polls](#)

[DWP - Statistics and research](#)

[General Register Office for Scotland](#)

[Census Results - Home](#)

[New Economics - The Money Trail \(impact measurement tool\)](#)

[Statistics in the Scottish Executive](#)

[Neighbourhood Statistics](#)

[Benefits and Tax Credits in Scotland Aug 02](#)

[Joseph Rowntree Foundation – publications search](#)

Tax

[Inland Revenue Tax Credits](#)

[Inland Revenue](#)

[Tax help for those on low incomes.](#)

Voluntary Organisations

[SCVO](#)

[SCVO – Voluntary Sector Database](#)

[Third Force News](#)

Email subscriptions

[OFT updates](#)

[Foreign & Commonwealth Office updates](#)

[Guardian Unlimited Email Services](#)